



Web/SNMP Cards

SNMP-1P3PIN, SNMP-2P3PIN

User & Installation Manual

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Introduction

Features

NetAgent is a new generation SNMP (Simple Network Management Protocol) monitoring product.

This product is compatible with Contact Closure and RS232 interface UPS. The communication protocol includes the Contact Closure, RS232 [MegaTec], RS232 [Phoenixtec], SEC 2400, SEC 9600, Three Phase, Powerware, Smart APC, EMERSON. User could also provide their own protocol to build in. NetAgent provides a simple and easy installation procedure. The CD included with the NetAgent cards offer several software programs to allow the user to configure IP address; central monitoring and multi client shutdown on different operating systems. Other advance configurations can be accomplished via a Web browser.

Features:

- Provide SNMP MIB to monitor & control UPS
- Auto-sense 10M/100M Fast Ethernet
- Manage and configure via Telnet, Web Browser or NMS
- Support TCP/IP, UDP, SNMP, Telnet, SNTP, PPP, HTTP, SMTP Protocol
- Providing easy setup and upgrade tools via MS-Windows, just a few seconds to finish IP setting, about 1.5 minutes to upgrade firmware.
- Send SNMP TRAP; E-mail and SMS for events notification.
- Auto email daily UPS history report
- Client shutdown software for computer's file saving and graceful shut down.
- SNMP-3PEX: Environment Measurement (Optional Kits), External modem dial in/out via PPP protocol or GSM/GPRS Modem

Applications

NetAgent Connects your UPS to the Network

When the UPS is equipped with a NetAgent Web/SNMP card, the system manager can monitor and check the state of each and every UPS via a Web browser. The manager can monitor and control the UPS by simply browsing the IP address of the NetAgent Web/SNMP card in to the UPS. When an abnormal power condition happens, the NetAgent can also send trap information or an email to the system manager to take proper action.

NetAgent Provides Shutdown Utilities

When a computer on the network has the NetAgent utility installed, it can locate all of the NetAgent Web/SNMP cards on the network. When the registered UPS of this NetAgent is in AC failure condition or Battery Low condition, the operating system can close all the files on the system, and perform a gracefully shutdown. This could avoid system corruption when the UPS battery runs low.

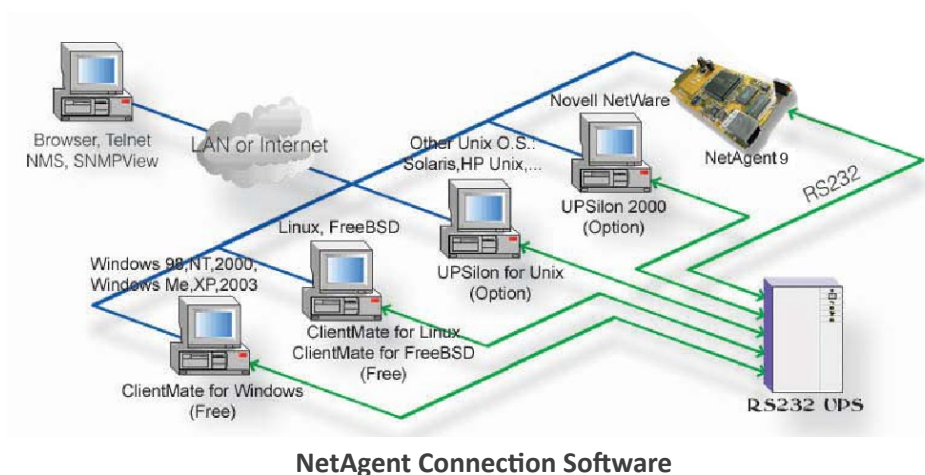
NetAgent for Surrounding Monitoring

SNMP-3PEX can be used to connect the environmental monitoring utility, SNMP-EMP, to get the temperature/humidity/smoke/fire indications. This information can also be displayed on the NetAgent Web page. When an abnormal condition happens, it can also be sent as a trap to the system manager.

When do we need the NetAgent Web/SNMP Card?

1. When we need to remote monitor and control the UPS conditions. For example, the system manager could use the network to control all the UPS conditions all over the country. When the shutdown utility is installed, the shutdown utility could close all the files and shutdown the system when a abnormal power condition happened.



2. When we need to monitor environmental conditions of the machine room, warehouse, office, ...etc. For example, the system manager could know the temperature, humidity, smoke and water condition by using the SNMP-3PEX and SNMP-EMP. The system manager could continuously monitor these environmental conditions over a Web browser.



NetAgent Models

P/N	Package Contents	Internal/External
SNMP-1P3PIN	1. 1 Port Internal card 2. NetAgent Utility CD 3. User Manual	Internal
SNMP-2P3PIN	1. 3 Port External Agent 2. NetAgent Utility CD 3. User Manual	External

Pictures of NetAgent Web/SNMP Cads

SNMP-1P3PIN	
SNMP-2P3PIN	

NetAgent Package Contents

- NetAgent Utility CD, includes:
 - » Netility: Configure NetAgent IP address, update firmware
 - » ClientMate: Windows, Linux, FreeBSD shutdown utility.
 - » SNMPView: Windows platform multiple NetAgent UPS management software.
 - » SMS Server: SMS Notification
 - » UPS MIB: MIB file for the Network Management System
 - » Time Server: Time adjustment utility
 - » And NetAgent Installation/User's Manual

NetAgent Outlook

LED Table			
Yellow	Red	Green	Status
Solid Off	Solid Off	Solid ON	Power ON
Flashing	Solid ON	Solid ON	System initial
Solid ON	Solid Off	Solid ON	Normal operation
Solid ON	Flashing	Solid ON	No connection to UPS
Flashing	Flashing	Solid ON	Writing data to flash memory
Green light: Power state			
Red light: Connection state with UPS			

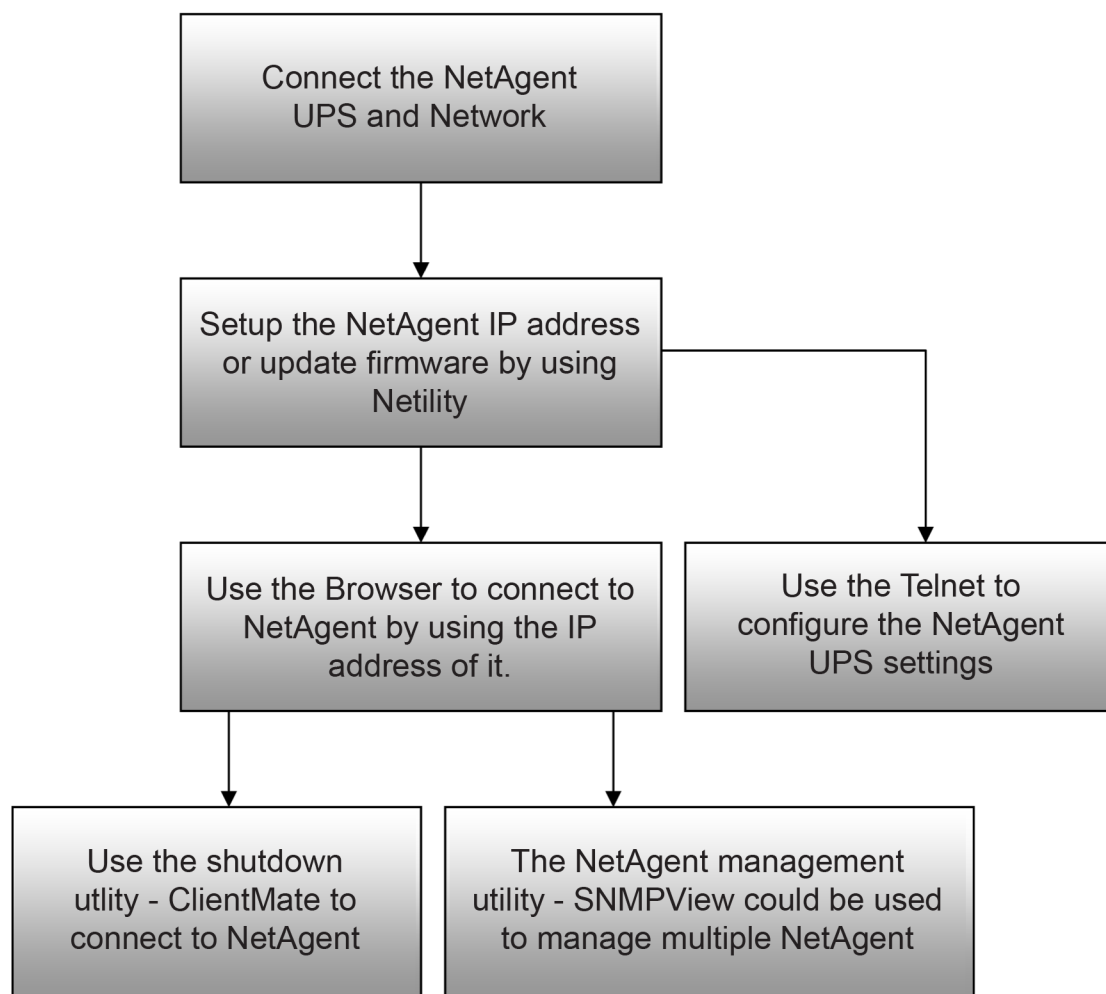
Light signal application - Status LED		
Light color	Signal definition	Condition description
Green	Power state	On: Normal power
Red	Connection state with UPS	Flash: no connection with UPS
Orange	Correspondence state	Light flashes when Netagent transmits command to UPS

Light signal application - LAN Port LED	
Light color	Condition description
Green	On: Internet correspond speed is 100M Flash: Data transmitting
Yellow	On: Internet correspond speed is 10M Flash: Data transmitting

NetAgent UPS Installation

Before using the NetAgent, the proper hardware and software configuration is necessary. Hardware installation connects the NetAgent and UPS and network. Software configuration includes the IP address. Firmware upgrade. Or using the Browser or Telnet for configuration.

You could also install the shutdown utility – ClientMate to protect your Windows operating system. And also could use the UPS management software – SNMPView, to control and manage multiple UPS on the network.



NetAgent UPS installation flowchart

NetAgent, UPS and Network Connection

NetAgent provides external and internal model for different UPS interface requirement. Please reference the following description for detailed information of UPS and network connection.

Install the NetAgent with UPS and Network

For SNMP-1P2PIN

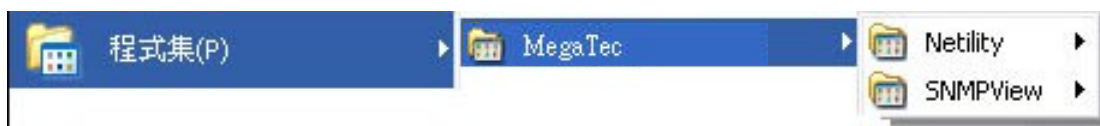
- Insert the Net Agent Card into the slot of UPS.
- Connect the Net Agent Card to LAN, using the appropriate UTP port.

**SNMP-2P31N Installation**

Using Netility Setup IP. Update Firmware

Install Netility

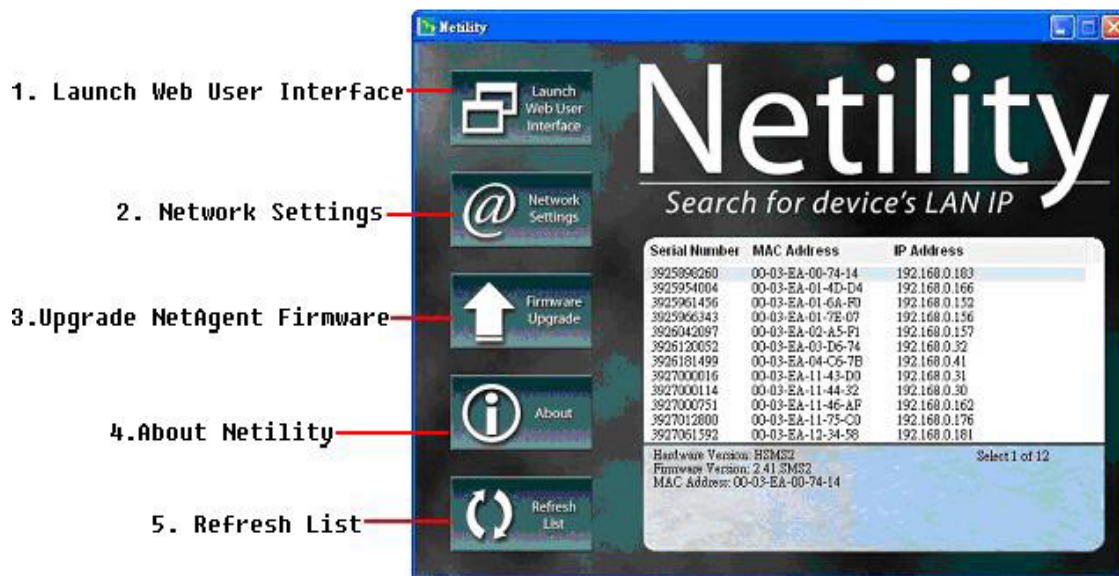
- Insert NetAgent Utility CD to the CD-ROM driver and execute Netility.exe.
- After complete installation, there will be a 'Netility' group in Windows 'Start' 'Program Group'.

**Netility Group**

- Click "Netility" to initiate the Netility and enter the mail window for configuration.

Using Netility

The main window of Netility is below. The right side is to show you all of the NetAgent devices found on the LAN; the left side is the function selection menu.



Netility Main Window

Launch Device

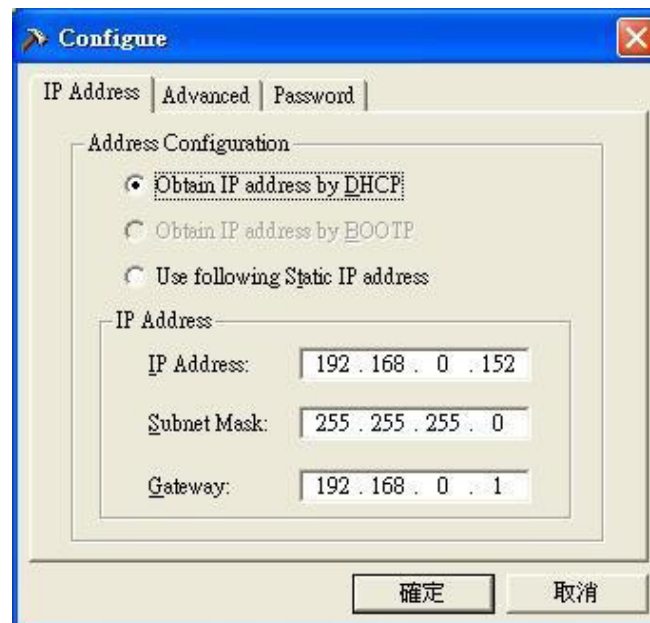
Click Launch Device or double click the NetAgent listed in the table to launch it. Enter the Account (Login Name) and Password (Login Password) set earlier to login. If you did not configure the login yet, then just click Apply to login.

Network Settings

Choose the NetAgent from the right of the screen, then click "Configure", which shows the following setting page.

IP Address: Set IP address for Netagent UPS

When using for the first time, please set IP address; subnet mask; and gateway. After setting, enter IP address from Telnet or Browser to connect to NetAgent's web page.



Netility Configure

When using DHCP or BOOTP to set up IP address, then the IP address, Subnet Mask and Gateway would receive their address directly from the network system.

Advanced: Advanced NetAgent UPS Setting

In order to ensure the secure management of the UPS, Netility provides two security functions:

Management Protocol

Netagent UPS provides HTTP/HTTPS (WEB) and Telnet to reference any related parameter setting for the manager. Concerning security, the manager could build use openly or any advance port setting methods. Followings are the description:

1. At advanced setting, two functions were set as activated by using port number 80 and 23 for Http and Telnet. As for Https and SSH are 443 and 22.
2. Unselect means not using the function.
3. When set to the other port value, full IP Address must be entered in order to login to the website or Telnet.

For example,

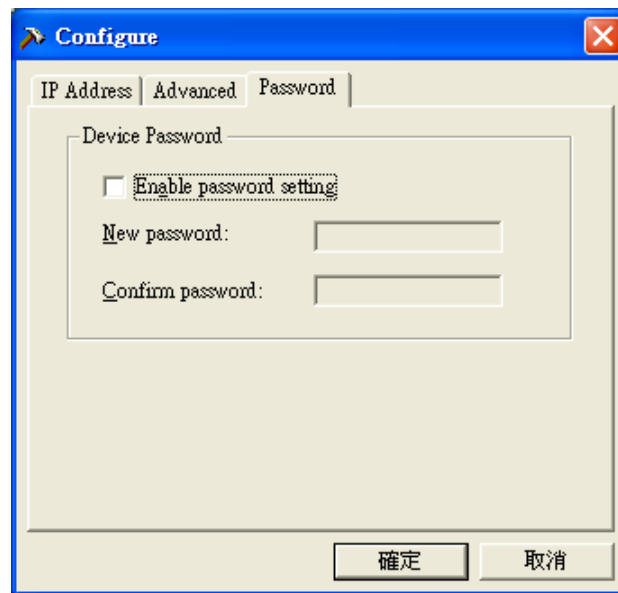
- Set 81 as HTTP port number, then `http://192.168.0.177:81` must be typed at the web address to proceed to Netagent UPS's web page.
- Set 23 as Telnet port number, then "192.168.0.177:24" must be typed at Telnet to proceed to the Telnet screen of NetAgent UPS.



Netility Advanced

Netility Password

After setting the password, any further command to NetAgent by Netility software requires the user's password. (NB. If you lose this password, Netagent UPS will never be able to complete any upgrade process.)



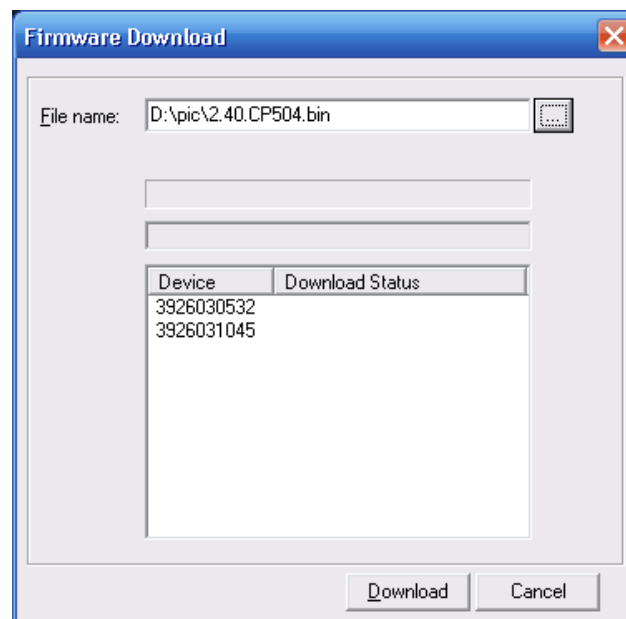
Netility : Advanced setting of Netagent UPS

Firmware Upgrade

NetAgent offers a convenient firmware upgrade function. When you are going to upgrade firmware, click Download Firmware from the NetAgent Setup menu, click "Browser" select new firmware file (*.bin) and press "Start". NetAgent's Red LED and Yellow LED flashing alternative means the firmware is upgrading. After upgrade is completed, Net Agent will auto reboot. To upgrade multiple NetAgents simultaneously with the same firmware, hold the "Shift" or Ctrl" key and choose the NetAgent device from Netility list.

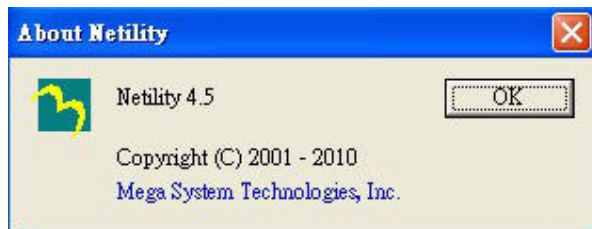
(Please visit to <http://www.megatec.com.tw> for the latest firmware) If upgrading multiple units, select When upgrade firmware to multiple NetAgent.

Note: NetAgent provides a firmware protection function. If uploading was interrupted and upgrade data is incomplete, NetAgent will keep its default data to avoid complete data loss. In this case, just repeat "firmware upload" upgrade.



Netility : Update NetAgent UPS firmware

About - Netility version examined



Netility version examined

Refresh List - Search Lan's Netagent UPS manually



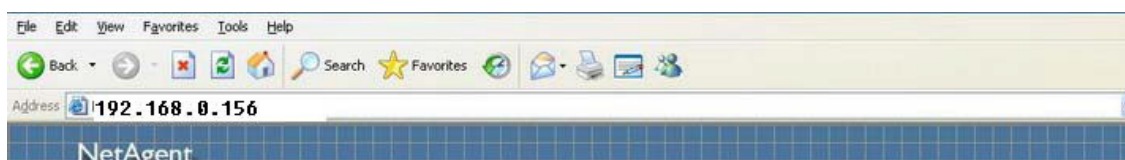
Netility can search for all of the available NetAgent on Lan automatically, or the user can search manually by clicking on "Search NetAgent".

UPS Web Management by NetAgent

Introduction

After finishing NetAgent installation, including hardware installation and IP setting, you are now able to monitor and control the UPS by inputting NetAgent IP address in Browser.

- Starting the Web Browser (Netscape or Internet Explore)
- Enter the NetAgent IP Address (Which is setting on Netility, e.g. 192.168.0.156).



Input NetAgent UPS IP address

- On the first screen, enter the current password. If no password has been set, just press [ENTER].



Connect to 192.168.0.156

User name:

Password:

☐ Remember my password

OK Cancel

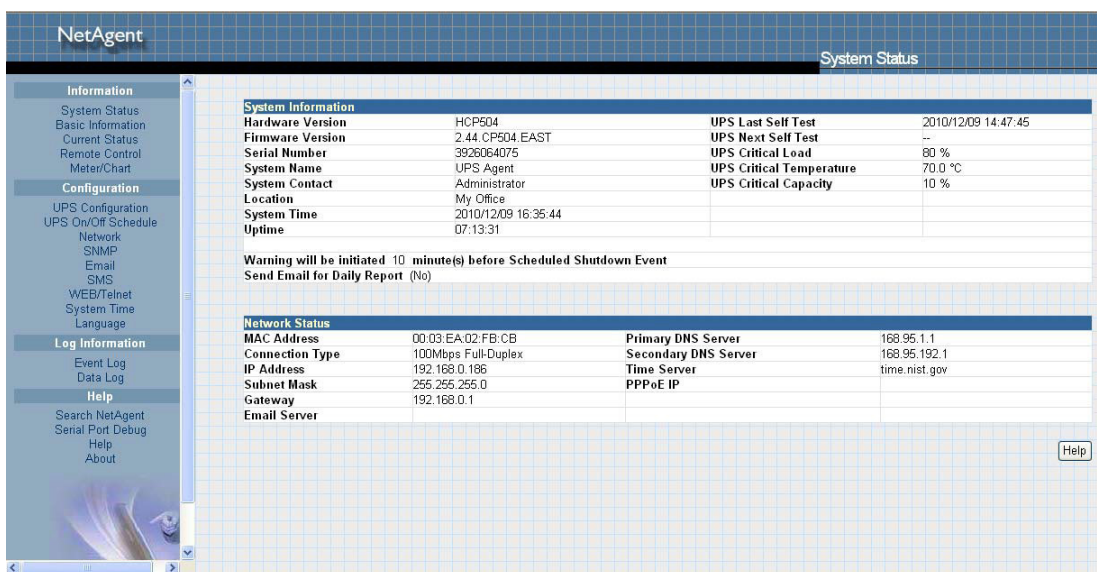
NetAgent UPS Login dialog

NetAgent UPS Web Interface

Enter NetAgent UPS Web page, there are 4 main selections in the first Web page:

- Information
- Configuration
- Log Information
- Help

Enter the selection item, the sub-menu items will be shown on the left side of the page. **When using this NetAgent for the first time, please enter the [Configuration] menu item to set all the configuration items. Then the UPS status will be accurately shown on other pages.**



NetAgent

System Status

Information

- System Status
- Basic Information
- Current Status
- Remote Control
- Meter/Chart

Configuration

- UPS Configuration
- UPS On/Off Schedule
- Network
- SNMP
- Email
- SMS
- WEB/Telnet
- System Time
- Language

Log Information

- Event Log
- Data Log

Help

- Search NetAgent
- Serial Port Debug
- Help
- About

System Information

Hardware Version	HCP504	UPS Last Self Test	2010/12/09 14:47:45
Firmware Version	2.44 CP504.EAST	UPS Next Self Test	--
Serial Number	3926064075	UPS Critical Load	80 %
System Name	UPS Agent	UPS Critical Temperature	70.0 °C
System Contact	Administrator	UPS Critical Capacity	10 %
Location	My Office		
System Time	2010/12/09 16:35:44		
Uptime	07:13:31		

Warning will be initiated 10 minute(s) before Scheduled Shutdown Event
Send Email for Daily Report (No)

Network Status

MAC Address	00:03:EA:02:FB:CB	Primary DNS Server	168.95.1.1
Connection Type	100Mbps Full-Duplex	Secondary DNS Server	168.95.192.1
IP Address	192.168.0.186	Time Server	time.nist.gov
Subnet Mask	255.255.255.0	PPPoE IP	
Gateway	192.168.0.1		
Email Server			

Help

NetAgent UPS - single port

NetAgent UPS - 3 ports

NetAgent 9

Information

Sub-Menu:

- System Status
- Basic Information
- Current Status
- Remote Control
- Meter/Chart
- Modem Status
- Environment Sensors-NetFeeler II

Note: The options available on this menu depend on the NetAgent model. (e.g. “NetFeeler II” will not be display for one port.)

System Status

This page is to show NetAgent system information and Network settings. Values shown here are either provided by NetAgent itself or they are user settings from the Configuration pages.

System Information

This section is to show NetAgent system information. Values in Hardware Version/Firmware Version/Serial Number/System Time, are provided by NetAgent itself. Other values are user settings from the Configuration pages.

Network Status

This section is to show NetAgent Network settings. The MAC address is provided by NetAgent. All other values in this section are user settings from the Configuration pages.

System Information			
Hardware Version	HBP506	UPS Last Self Test	--
Firmware Version	2.42.BP506	UPS Next Self Test	--
Serial Number	3926049222	UPS Critical Load	80 %
System Name	UPS Agent	UPS Critical Temperature	70.0 °C
System Contact	Administrator	UPS Critical Capacity	10 %
Location	My Office		
System Time	2009/11/03 07:33:49		
Uptime	00:00:42		

Warning will be initiated 10 minute(s) before Scheduled Shutdown Event

Send Email for Daily Report (No)

Network Status			
MAC Address	00:03:EA:02:C1:06	Primary DNS Server	168.95.1.1
Connection Type	100Mbps Full-Duplex	Secondary DNS Server	168.95.192.1
IP Address	192.168.0.155	Time Server	time.nist.gov
Subnet Mask	255.255.255.0	PPPoE IP	
Gateway	192.168.0.1	PPP Server	10.0.0.1
Email Server		Login IP	10.0.0.2

System Status

Basic Information

This page is to show UPS basic information. Values here are either provided by the UPS or they are user settings from the Configuration pages.

UPS Information

Information about UPS Manufacturer/UPS Firmware Version/UPS Model are provided by the UPS.

Battery Information

Values here are user settings from the Configuration pages.

Rating Information

Values here are provided by the UPS.

Basic Information	
UPS Information	
UPS Manufacturer	
UPS Firmware Version	V8.0
UPS Model	SC08PB03
Battery Information	
Date of last battery replacement	
Number of Batteries	2
Battery Charge Voltage	2.267V
Rating Information	
Voltage Rating	115.0V
Frequency Rating	60.0Hz
Battery Voltage Rating	12.0V
Help	

Basic Information

Current Status

This page is to show the UPS current status. Users can choose an interval from the drop-down box to refresh the status readings.

UPS Status

This section is to show the UPS power status. The abnormal status will be displayed in red when there is a power event.

Input Status

This section is to show the UPS input status, including AC Status/Input Voltage/Input Frequency. Values here will be shown in red when an abnormal status condition occurs.

Output Status

This section is to show the UPS output status, including Output Voltage/Output Status/UPS Loading. Values here will be shown in red when an abnormal status condition occurs.

Battery Status

This section is to show the UPS Battery Status, including Temperature/Battery Status/Battery Capacity/Battery Voltage/Time on Battery..etc. Values here will be shown in red when an abnormal status condition occurs.

Current Status	
Refresh status every 10 seconds	
UPS Status	UPS Normal
Input Status	
AC Status	Normal
Input Line Voltage	112.0 V
Input Max. Line Voltage	117.0 V
Input Min. Line Voltage	102.0 V
Input Frequency	59.8 Hz
Output Status	
Output Voltage	112.0 V
Output Status	Line-Interactive(Standby)
UPS load	0 %
Battery Status	
Temperature	31.0 °C (87.8 °F)
Battery Status	Battery Normal
Battery Capacity	0 %
Battery Voltage	13.7 V
Time on Battery	00:00:00
Estimated Battery Remaining Time	00:00:00
UPS Last Self Test	--
UPS Next Self Test	--

Help

Current Status

Remote Control

This page is to provide remote UPS test functions. Choose the test item, then click on 'Apply' to execute it. (Please refer to the UPS manual for individual UPS Test functions).

If you are using a Contact Closure UPS, you will only be able to use the function 'Turn off UPS when AC Failed'.

10 Second Test

This to perform 10 seconds UPS self test.

Deep Battery Test

This function is to initiate XX minute deep battery test.

Test Until Battery Low

When initiated, UPS will test Battery until battery low.

Cancel Test

This function is to abort a test when it is in progress.

Turn off UPS when AC failed / Reboot UPS

Selecting 'Turn off UPS when AC failed' will turn off the UPS. You can reboot the UPS by selecting 'Reboot UPS'.

Put UPS in Sleep mode for XX minutes / Wake up UPS

When the UPS is put into Sleep mode, it will not provide output power. The UPS will provide power again after Sleep mode time is complete.

Wake up UPS

When initiated, UPS will be awakened from sleep.

Reboot UPS

When initiated, UPS load will turn off and then turn back on.

UPS Buzzer On/Off

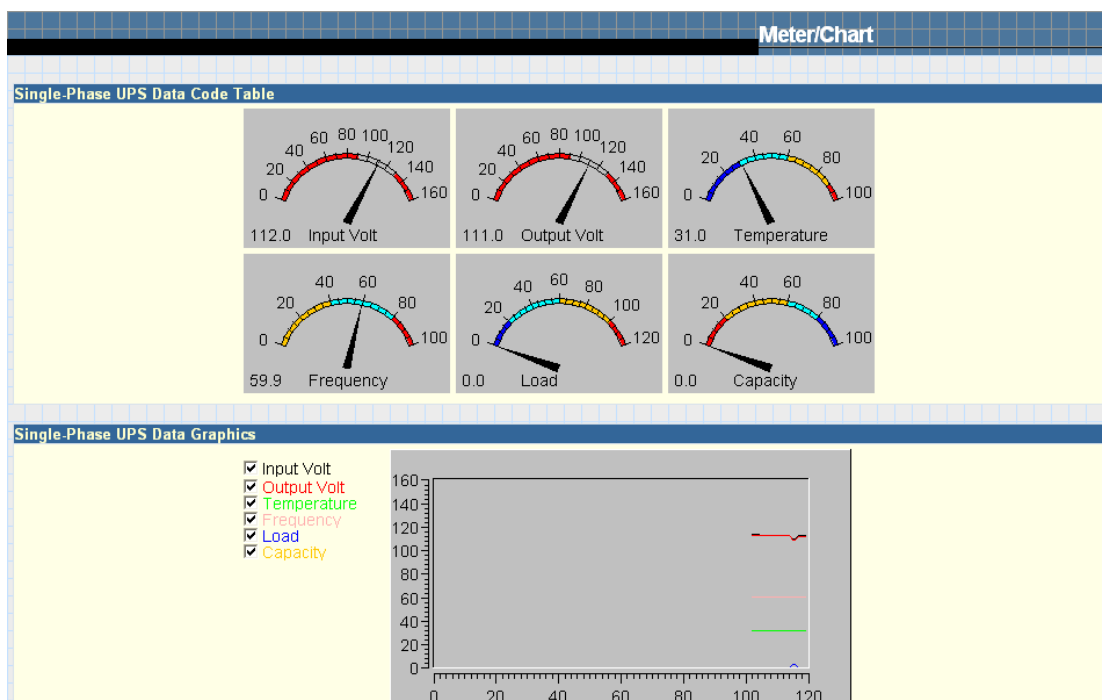
This is to trigger UPS buzzer On. If its ON already, initiating this command will set it OFF.

Remote Control	
UPS Testing	
<input checked="" type="radio"/>	10-Second Test
<input type="radio"/>	Deep Battery Test for <input type="text" value="10"/> minute(s)
<input type="radio"/>	Test Until Battery Low
<input type="radio"/>	Cancel Test
Miscellaneous	
<input type="radio"/>	Turn off UPS when AC power Fails
<input type="radio"/>	Put UPS in Sleep mode for <input type="text" value="60"/> minute(s)
<input type="radio"/>	Wake up UPS
<input type="radio"/>	Reboot UPS
<input type="radio"/>	UPS Buzzer On/Off
<div>Apply Reset Help</div>	

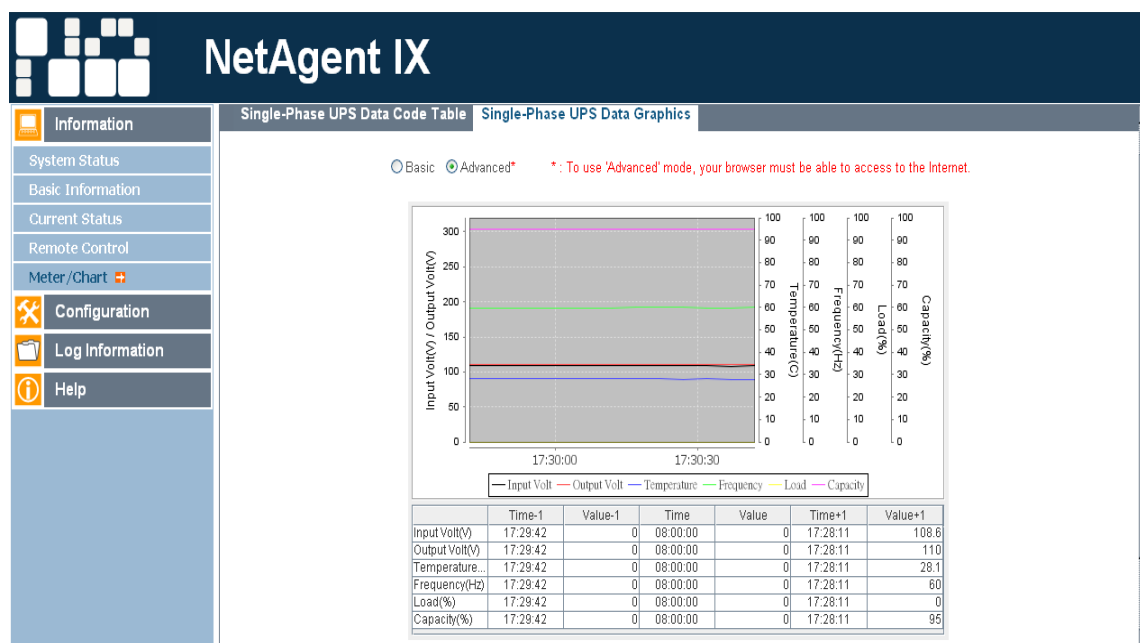
Remote Control

Meter/Chart

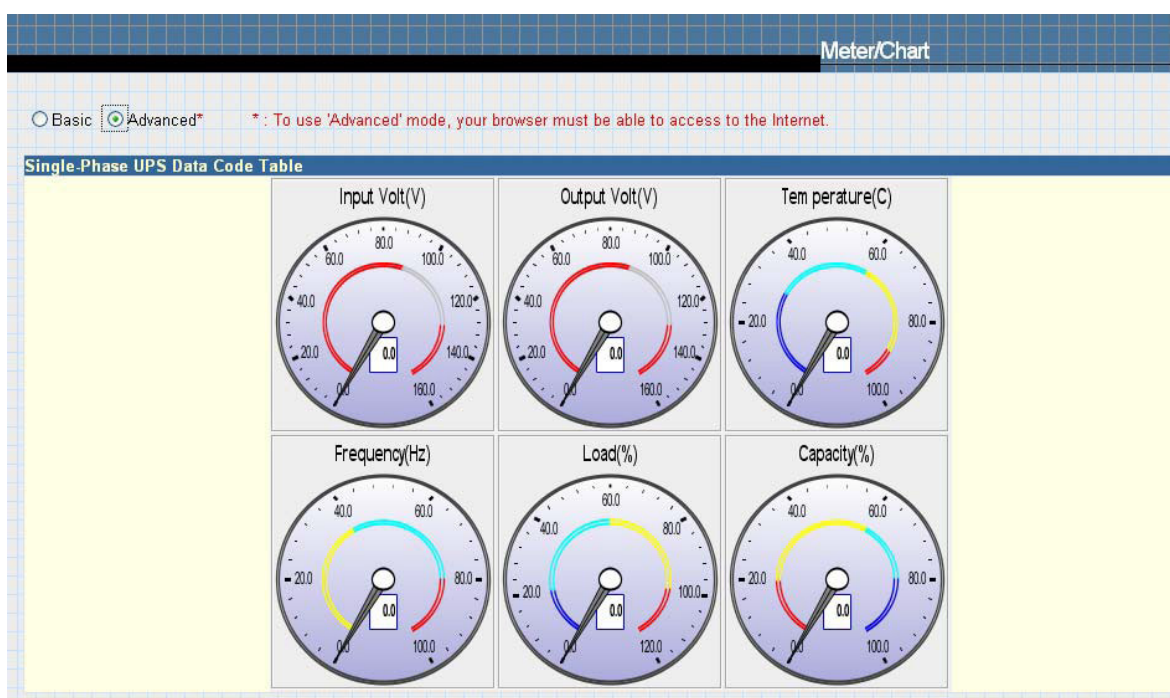
This page displays temperature, capacity, load, voltage..etc of the UPS by appearing with meters/chart diagram.



Meter/Chart



NetAgent 9 Meter/Chart



NetAgent 9 Meter/Chart

Modem Status (For 3 Port NetAgent II only)

This page displays Modem's status and information when 3 port NetAgent II connects with modem.

Modem Information

This section displays the modem information.

GSM Modem Operating Status

This section displays the operating status between NetAgent and Modem.

Modem Status	
Modem Information	
Modem Manufacturer	SIEMENS
Modem Model	TC35i
Modem Firmware Version	REVISION 02.07
GSM Modem Current Status	
Service Provider	
Central number of SMS service	
Signal Strength	96%
SIM card PIN is correct or not	No SIM card detected

Modem Status

Environment Sensors - NetFeeler II

3 Port NetAgent can be connected to NetFeeler II to detect the environmental status. NetFeeler II is to detect Temperature , Humidity and Water. It can receive signals from wireless smoke sensors, gas sensors and security sensors to detect further environmental conditions.

This page shows details of the environment detected by NetFeeler II. Users can choose an interval from the drop-down box to refresh the status. All settings can be set in the Configuration/NetFeeler II page. The status will be displayed in red when NetFeeler II detects an abnormal status condition. In addition, NetFeeler II will also set off an alarm for notification.

NetFeeler II Status

Environmental Temperature

This section is to show current temperature which is detected by NetFeeler II.

Environment Humidity

This section is to show current humidity which is detected by NetFeeler II.(shown as%)

Water Status

This section is to show water presence (ie. flood)which is detected by NetFeeler II.

Gas Status

This section is to show gas presence which detected by gas sensor. When leakage of gas detected, sensor would beep and stops only when gas is no longer present.

Smoke Status

This section is to show smoke presence (ie. fire) which is detected by smoke sensors.

Security Status (Security1 ~ Security7)

This section is to show open/close status for doors and windows. One NetFeeler II can monitor up to 7 Security Sensors.

Refresh status every

NetFeeler Lite Status	
Environmental Temperature	29.0C (84.2F)
Environmental Humidity	43 %
Water Status	Normal
Gas Status	Normal
Smoke Status	Normal
Security1 Status	Normal
Security2 Status	Normal
Security3 Status	Normal
Security4 Status	Normal
Security5 Status	Normal
Security6 Status	Normal
Security7 Status	Normal

Environment Sensors - NetFeeler II

Configuration

Sub-Menu :

- UPS Configuration
- UPS On/Off Schedule
- Network
- SNMP
- Email
- SMS
- Modem Port
- NetFeeler II
- WEB/Telnet
- System Time
- Language

Please set each parameter correctly, so that NetAgent would operates properly.

Note: This page's selection will differ according to the UPS it is connected to.

UPS Configuration

This page is to set the UPS configuration. Any incorrect settings will cause incorrect display values or disconnection between the UPS and NetAgent.

UPS Properties

UPS Communication Type

This section is to set up the communication interface of the UPS. (eg. Contact Closure/Megatec/Phoenix-tec/ Megatec 3 phase etc.) Please refer to the UPS manual to set the correct communication type. Any incorrect settings will cause disconnection between the UPS and NetAgent.

Number of Batteries, Battery Full Charge Voltage (V), Battery Exhausted Charge Voltage (V)

Please refer to the UPS manual to set the value.

Date of last battery replacement (yyyy/mm/dd)

This section is to record the date when the UPS battery was last replaced.

UPS Recorded

UPS Data Log

This section is to set how often the UPS data should be logged.

Test UPS

Test UPS for every

This section is to schedule the UPS to test once a week or once every two weeks or not to test

Test UPS on Weekday

This section is to set the UPS to test on a particular day of a week.

Start Time of UPS Test (hh:mm)

This section is to set the UPS to test at a specific time on the test day.

UPS Test Type

This is to select which test to perform.

Warning Threshold Value**Time out of after lost of connection**

This section is to set a period of time after which NetAgent will send a disconnection warning message. This warning message will be sent after NetAgent has lost contact with the UPS for the time specified.

Critical Loading (%)

This section is to set the UPS critical loading. (shown as %) NetAgent will send a warning message when the UPS load exceeds this value.

Critical Temperature (C)

This section is to set the UPS critical internal temperature. NetAgent will send warning messages when the UPS temperature exceeds this value.

Critical Capacity (%)

This section is to set the UPS critical battery capacity (shown as %) NetAgent will send warning messages when UPS battery level goes below this value.

UPS Configuration	
UPS Properties	
UPS Communication Type	MegaTec
Number of Batteries	2
Battery Full Charge Voltage (V)	2.267
Battery Exhausted Charge Voltage (V)	1.667
Date of last battery replacement (yyyy/mm/dd)	
UPS Recorded	
UPS Data Log	1 minute
Test UPS	
Test UPS every	None
Test UPS on Weekday	Monday
Start Time of UPS Test (hh:mm)	
UPS Test Type	10-Second Test 10 minute(s)
Warning Threshold Value	
Time out after loss of connection	30 seconds
Critical Load (%)	80
Critical Temperature (°C)	70.0
Critical Capacity (%)	10
<input type="button" value="Apply"/> <input type="button" value="Reset"/> <input type="button" value="Help"/>	

UPS Configuration

UPS On/Off Schedule

This page is to schedule On/Off time for the UPS and Wake On Lan.

Weekly Schedule

This section is to set the time to turn on/off the UPS each day in the week.

Date Schedule

This section is to set the time to turn on/off the UPS on particular days. (Eg, holidays.) The settings here override the settings in Weekly Schedule.

Warning will be initiated before Schedule shutdown event

NetAgent will send a warning message before a scheduled shutdown. This section sets the delay time period after the message is sent and before the scheduled shutdown is started.

Wake On LAN

This section is to wake the PC within the network. (Make sure the PC supports this function and configure as "Enabled" under BIOS.) Enter the IP address of that PC and system will search its IP accordingly.

UPS On/Off Schedule			
Weekly Schedule			
	Turn On (hh:mm)		Turn Off (hh:mm)
Sunday	<input type="text"/>		<input type="text"/>
Monday	<input type="text"/>		<input type="text"/>
Tuesday	<input type="text"/>		<input type="text"/>
Wednesday	<input type="text"/>		<input type="text"/>
Thursday	<input type="text"/>		<input type="text"/>
Friday	<input type="text"/>		<input type="text"/>
Saturday	<input type="text"/>		<input type="text"/>
Date Schedule			
Date (yyyy/mm/dd)	Turn On (hh:mm)		Turn Off (hh:mm)
<input type="text"/>	<input type="text"/>		<input type="text"/>
<input type="text"/>	<input type="text"/>		<input type="text"/>
<input type="text"/>	<input type="text"/>		<input type="text"/>
<input type="text"/>	<input type="text"/>		<input type="text"/>
<input type="text"/>	<input type="text"/>		<input type="text"/>
<input type="text"/>	<input type="text"/>		<input type="text"/>
<input type="text"/>	<input type="text"/>		<input type="text"/>
Warning will be initiated <input type="text" value="10 minutes"/> before Scheduled Shutdown Event			
Wake On Lan			
Host1	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
Host2	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
Host3	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
Host4	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
Host5	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
Host6	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
Host7	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
Host8	IP: <input type="text"/>	MAC: <input type="text"/>	<input type="button" value="Test"/>
			<input type="button" value="Apply"/> <input type="button" value="Reset"/> <input type="button" value="Help"/>

UPS On/Off Schedule

Network

This page is to set NetAgent Network settings.

IP Address**IP Address**

This section is to set NetAgent IP address.

Subnet Mask

This section is to set NetAgent Subnet Mask.

Gateway

This section is to set NetAgent Gateway.

Obtain an IP address

This section is to choose to set NetAgent IP address manually or via DHCP.

The above 4 sections can be set in Netility as well. NetAgent will reboot after any of the above are changed.

DNS Server IP**Primary DNS Server IP**

This section is to set NetAgent primary DNS Server IP address.

Secondary DNS Server IP

This section is to set NetAgent secondary DNS Server IP address. NetAgent will use the secondary DNS Server IP address when the Primary DNS Server IP address is not working.

Ethernet**Connection Type**

This section is to set communication speed between NetAgent and Network.
NetAgent will reboot after Connection Type is changed.

Stop UPS communication when Ethernet disconnected

This section is to set whether or not to stop UPS communication when NetAgent disconnects with Ethernet

Dynamic DNS

This is a free service that allows the user to alias a dynamic IP address to a static hostname

Services Provider

NetAgent can be configured to register with any of the Dynamic DNS providers.

In general, to register a Domain Name;

- a. Go to the DDNS provider website listed.
- b. Register a new user account and password with the DDNS provider.
- c. Choose a Domain Name to point to your current Dynamic IP
- d. Enter information obtained in (b) and (c) into NetAgent DDNS fields

Domain Name

This is the Domain Name you have created from the above selected DDNS provider.

Login Name

This is the Login / Account name that you have created with the selected DDNS provider.

Login Password

Enter the Password you have assigned to your DDNS Account.

Use external STUN server to get Public IP to register

Choose Yes to ensure that NetAgent uses the WAN / Public IP to update the selected DDNS server.

PPPoE

Use this option to allow NetAgent to connect to the Internet directly using your xDSL modem. Once set-up, NetAgent will connect directly to the Internet without going through a router. The LCD will display the current WAN / Public IP instead of the LAN IP Address.

When Connection should be made

This is set if using PPPoE to connect with NetAgent UPS

Disabled : Default setting.

Connect always : NetAgent will automatically dial up and maintain continuous connection.

Login Name

Enter the login name assigned by your ISP.

Login Password

Enter the password assigned by your ISP.

Note: System will reboot if any configuration change applies

Network	
IP Address	
IP Address	192.168.0.185
Subnet Mask	255.255.255.0
Gateway	192.168.0.1
Obtain an IP address*	Using DHCP
DNS Server IP	
Primary DNS Server IP	168.95.1.1
Secondary DNS Server IP	168.95.192.1
Ethernet	
Connection Type*	Auto Sense
Stop UPS communication when Ethernet disconnected	No
Dynamic DNS	
Services Provider	None
Domain Name	
Login Name	
Login Password	
Use external STUN server to get Public IP to register	Yes
Primary STUN Server IP	211.21.67.53
Secondary STUN Server IP	
PPPoE	
When Connection should be made	Disabled
Login Name	
Login Password	

*: System will reboot when these items have been Applied.

Apply Reset Help

Network

SNMP

This page is to set NetAgent SNMP settings so it can be used by a NMS (Network Management System). (Eg: SNMPView, SNMPView can be found on the NetAgent Utility CD.)

MIB System**System Name**

This section is to give a name to a NetAgent.

System Contact

This section is to give a name to the administrator.

System Location

This section is to set NetAgent location.

Access Control**Manager IP Address**

This section is to set the IP address that the administrator can manage NetAgent from. It is valid for up to 8 IP addresses. To manage NetAgent from any IP address, enter *.*.*.* into Manager IP address.

Version

This is to select between SNMPv1& SNMPv2 or SNMPv3 (SNMPv3 only applies to NetAgent 9 series)

Community

This section is to set a Community name for NMS. The community name has to be the same as the setting in NMS.

Permission

This section is to set authorities of administrators. Options are Read, Read/Write, and No Access.

Username/password

When using SNMPv3, username/password must be entered. Password must be at least 8 characters. Sender and Recipient's password must match to communicate.

Authentication

This is to select between MD5 and SHA. Length must be at least 8 characters.

Privacy

This is to select DES and AES. Length must be at least 8 characters.

Description

This section is for an administrator to make notes.

Trap Notification**Receiver IP Address**

This section is to set IP address for receiving traps sent by NetAgent. It is valid for up to 8 IP Addresses.

Community

This section is to set a Community name for NMS. The community name has to be the same as the setting in NMS.

Trap Type

This section is to select if whether to send trap using PPC MIB or RFC1628

Severity

This section is to set Trap receiver levels. There are three levels of Trap receiver:

- Information: To receive all traps.
- Warning: To receive only “warning” and “severe” traps.
- Severe: To receive only “severe” traps. (Please refer to NMS manual for Trap levels.)

Accept

This section is set to select whether to receive a trap or not.

Description

This section is for an administrator to make notes.

Event

This section is to select events for NetAgent to send traps. Clicking on Select will open a Select Events List. Or, Click on Test to send test trap. Event Traps may be selected from this list. Events list is below:

UPS Events	Yes	No
Schedule Shutdown Event	<input checked="" type="radio"/>	<input type="radio"/>
UPS Failure	<input checked="" type="radio"/>	<input type="radio"/>
UPS entering Test mode	<input checked="" type="radio"/>	<input type="radio"/>
UPS entering Sleeping mode	<input checked="" type="radio"/>	<input type="radio"/>
UPS entering Boost mode	<input checked="" type="radio"/>	<input type="radio"/>
UPS Load Overrun	<input checked="" type="radio"/>	<input type="radio"/>
UPS Communication Lost	<input checked="" type="radio"/>	<input type="radio"/>
Turn Off UPS	<input checked="" type="radio"/>	<input type="radio"/>
AC Power Failed	<input checked="" type="radio"/>	<input type="radio"/>
UPS Battery Low	<input checked="" type="radio"/>	<input type="radio"/>
UPS Temperature Overrun	<input checked="" type="radio"/>	<input type="radio"/>
UPS Capacity Underrun	<input checked="" type="radio"/>	<input type="radio"/>
UPS entering Bypass mode	<input checked="" type="radio"/>	<input type="radio"/>
NetFeeler Lite	Yes	No
Smoke Alarm	<input checked="" type="radio"/>	<input type="radio"/>
Water Alarm	<input checked="" type="radio"/>	<input type="radio"/>
Gas Alarm	<input checked="" type="radio"/>	<input type="radio"/>
Security Alarm	<input checked="" type="radio"/>	<input type="radio"/>
Environmental Temperature Overrun	<input checked="" type="radio"/>	<input type="radio"/>
Environmental Temperature Underrun	<input checked="" type="radio"/>	<input type="radio"/>
Environmental Humidity Overrun	<input checked="" type="radio"/>	<input type="radio"/>
Environmental Humidity Underrun	<input checked="" type="radio"/>	<input type="radio"/>

UPS Events

Device Connected

This section is to set the power usage and connection status of other devices powered by the same UPS as the NetAgent is connected to.

SNMP UDP

This is to configure the UDP port of the NetAgent and trap receiver. SNMP default port is 161; and Trap MIB is UDP162

SNMP						
MIB System						
System Name		System Contact		System Location		
UPS Agent		Administrator		My Office		
Access Control						
Manager IP Address	Community	Permission	Description			
****	public	Read/Write				
****	public	No Access				
****	public	No Access				
****	public	No Access				
****	public	No Access				
****	public	No Access				
****	public	No Access				
****	public	No Access				
Trap Notification						
Destination IP Address	Community	Trap Type	Severity	Accept	Description	Events
	public	PPC	Information	No		Select Test
	public	PPC	Information	No		Select Test
	public	PPC	Information	No		Select Test
	public	PPC	Information	No		Select Test
	public	PPC	Information	No		Select Test
	public	PPC	Information	No		Select Test
	public	PPC	Information	No		Select Test
Device Connected						
Device	Rating (%)	Connected				
	0	NO				
	0	NO				
	0	NO				
	0	NO				
SNMP UDP Port						
NetAgent SNMP Port*			Trap Receive Port			
161			162			
*: System will reboot when this item has been Applied.						
<input type="button" value="Apply"/> <input type="button" value="Reset"/> <input type="button" value="Help"/>						

SNMP

NetAgent IX									
Configuration > SNMP									
<div> MIB System Access Control Trap Notification Device Connected SNMP UDP Port </div>									
Manager IP Address	Version	Community	Permission	User Name	Password	Authentication	Privacy	Description	
****	V3	public	Read/Write			SHA	DES		
****	All	public	No Access			MD5	DES		
****	All	public	No Access			MD5	DES		
****	All	public	No Access			MD5	DES		
****	All	public	No Access			MD5	DES		
****	All	public	No Access			MD5	DES		
****	All	public	No Access			MD5	DES		
****	All	public	No Access			MD5	DES		
<input type="button" value="Apply"/> <input type="button" value="Reset"/> <input type="button" value="Help"/>									

NetAgent 9 SNMP

Email

This page is to set Email details for use by NetAgent.

NetAgent CP, DP series only support SMTP

NetAgent BT, CT, DT series and NetAgent 9 series of BX, CX, DX supports SMTP and SSL SMTP.

Email Setting

Email Server This section is to set NetAgent Email Server . Note that free email server such as Hotmail, yahoo, Gmail is not allowed

Email Port

This is to configure the SMTP port to send email

Sender's Email Address

This section is to set NetAgent's Email address.

Email Server Requires Authentication

This section is to set whether the Email Server requires authentication.

Account Name

This section is to set an Email account name when the email server requires authentication.

Password

This section is to set a password when the email server requires authentication.

Sending test mail

This is to send a test mail by clicking on Test Mail to the mail address configured

Recipient's Email Address (for Event Log)

This section is to set Email Addresses to receive warning email sent by NetAgent when an event occurs. It is valid for up to 8 Email addresses.

Send Email When Event Occurs

This section is to set NetAgent to send warning Email when an event occurs.

Account 1~8

8 email addresses could be configure with selected event

Event

This section is to select events for NetAgent to send warning email. Clicking on Select will open a Select Events List. Event email may be selected from this list. (The list is the same as under SNMP setting. Please refer to page 35, figure 31)

Recipient's Email Address (for Daily Report)

This section is to set Email Addresses to receive Daily Report email sent by NetAgent when an event occurs. It is valid for up to 4 Email addresses.

Send Email for Daily Report (hh:mm)

This section is to set a particular time for NetAgent to send Daily Report every day.

Send email when Event Log overflows (500 records)

Select YES to have NetAgent send a warning email stating Event Log has reached 500. The data will now be purged to make room for new data.

Send email when Data Log overflows (500 records)

Select YES to have NetAgent send a warning email stating Data Log has reached 500. The data will now be purged to make room for new data.

Email			
Email Setting			
Email Server	<input type="text"/>		
Email Port	<input type="text" value="25"/>		
Sender's Email Address	<input type="text"/>		
Email Server Requires Authentication	NO <input type="button" value="v"/>		
Account Name	<input type="text"/>		
Password	<input type="text"/>		
Sending test mail	<input type="text"/>		<input type="button" value="Test Mail"/>
Recipient's Email Address (for Event Log)			Events
Send Email When Event Occurs NO <input type="button" value="v"/>			
Account1	<input type="text"/>		<input type="button" value="Select"/>
Account2	<input type="text"/>		<input type="button" value="Select"/>
Account3	<input type="text"/>		<input type="button" value="Select"/>
Account4	<input type="text"/>		<input type="button" value="Select"/>
Account5	<input type="text"/>		<input type="button" value="Select"/>
Account6	<input type="text"/>		<input type="button" value="Select"/>
Account7	<input type="text"/>		<input type="button" value="Select"/>
Account8	<input type="text"/>		<input type="button" value="Select"/>
Recipient's Email Address (for Daily Report)			
Account1	<input type="text"/>		
Account2	<input type="text"/>		
Account3	<input type="text"/>		
Account4	<input type="text"/>		
Send Email for Daily Report (hh:mm)	NO <input type="button" value="v"/>	at	<input type="text" value="12:00"/>
Send Email when Event Log overflows (500 records)	NO <input type="button" value="v"/>		
Send Email when Data Log overflows (500 records)	NO <input type="button" value="v"/>		
			<input type="button" value="Apply"/> <input type="button" value="Reset"/> <input type="button" value="Help"/>

Email**SMS**

When UPS events occurs, it allows Short Message Signals ("SMS") to be sent and received using a GSM/GPRS/CDMA Modem. Operation information are as below for single and three ports of NetAgent.

To send SMS by single port of NetAgent it requires to use remote "SMSAgent" or freeware SMS Server

SMS Settings**Send SMS when Event Occurs**

This section is to select if use local modem or remote service to send SMS. Select local modem when modem connects with 3 Ports NetAgent. Select remote service if modem connects to PC using SMS Server software or connects with SMSAgent. Select Disable if not needed.

SMS Server, SMS Server Port

This section is to set the IP address of the SMSAgent or PC if selected remote service. (e.g. 192.168.0.180) and Port Number (default:80)

Account Name, Password

This section is to enter SMSAgent's account and password if configured (SMSAgent webpageÆ ConfigurationÆWeb/Telnet). Leave blank if no such setting

Receiver cellular number (for Event Log)

This section is to set the recipient's mobile number. A total of 8 mobile numbers can be assign. (Selectable events list is same as SNMP webpage. Refer to page 35, figure 31 :UPS Event)

Note: 1) Enter mobile number same as sending from mobile.

Note: 2) Please refer to SMSAgent's user manual for further information.

Note: 3) See Appendix for further information

SMS Settings	
Send SMS When Event Occurs	Disable
SMS Server	192.168.0.1
SMS Server Port	80
Account Name	
Password	
Sending test SMS	

Receiver cellular number(for Event Log)	Events
Cellular Phone number 1	Select
Cellular Phone number 2	Select
Cellular Phone number 3	Select
Cellular Phone number 4	Select
Cellular Phone number 5	Select
Cellular Phone number 6	Select
Cellular Phone number 7	Select
Cellular Phone number 8	Select

SMS

NetAgent 9 SMS

Modem (For 3 Ports NetAgent II only)

This section is to configure Modem's setting if 3 ports NetAgent connects with GSM/GPRS Modem.

Modem Setting

Modem Communication Interface

Communication Type

SMS

PPP Dial-in

Suitable Condition

When NetAgent connects with Megatec's GSM/GPRS Modem

When NetAgent connects with dial in modem

SMS Setting

SMS Communication

Communication Type

GPRS

CDMA

Suitable Condition

To use with GSM 900/1800 or GPRS 900/1800/1900 frequency, and make sure the local telecom supports such service

To use with GSM 800/900/1800 frequency, and make sure the local telecom supports such service

SIM Card PIN

Enter the SIM password

Confirm SIM Card PIN

SIM Password must match the one set above.

Receiver cellular number and message content

To send instant SMS, enter recipient's mobile number and SMS text with configurable of Unicode or Character format

Events

1. UPS Load Overrun	2. UPS Communication Lost	3. AC Power Failed
4. UPS Battery Low	5. UPS Temperature Overrun	6. When battery capacity reaches to %

NetFeeler II (environmental sensor)

1. Temperature Overrun/Underrun	2. Humidity Overrun/Underrun	3. Water
4. Smoke	5. Gas	6. Security (Door/ Windows 1~7)

Modem	
Modem Settings	
Modem Communication Type*	SMS
SMS Settings	
SMS Communication	GPRS
SIM Card PIN	
Confirm SIM Card PIN	
<input type="button" value="Apply"/> <input type="button" value="Reset"/> <input type="button" value="Help"/>	
Receiver cellular number and message content	
Cellular Phone number	
SMS content (Max. length 70 characters)	<input type="radio"/> Unicode <input type="radio"/> Character
<input type="button" value="Send"/> <input type="button" value="Reset"/> <input type="button" value="Help"/>	

*.Select "PPP dial-in" in "Modem communication" will restart the system.

Modem

WEB/Telnet

This page is to set up the User Account in NetAgent.

User Account

User Name

This section is to set a user name for NetAgent web pages. It is valid for up to 8 users. Users have to input the user name to get access to NetAgent web pages from a web browser.

Password

This section is to set a password for NetAgent web pages. Users have to input the password to get access to NetAgent web pages from a browser.

Permission

This section is to set user's authorizations of Read, or Read/Write.

IP Filter

This section is to set a particular IP address. Users can only gain access to NetAgent web pages if they come from this IP address. If you want to manage NetAgent from any IP address, you can set it as *.*.*.*

RADIUS Server Settings

This is to configure the parameter of the radius server. Please refer to the appropriate radius server setting. Only for NetAgent BT, CT, DT series and NetAgent 9 series of BX, CX, DX models

Enable RADIUS in Web/Telnet login

To select between Yes or No

RADIUS Server Address

To enter the IP address of the radius server

Authentication Port

To enter the UDP communication port number

Shared Key

This is to enter the password to login to radius server

Connection Timeout

Set the timeout for completion of RADIUS requests

Connection Retry

Set the number of retries for RADIUS requests.

SSL Public Key Information

This is to upload the SSL public key.

Only for NetAgent BT[®]CT[®]DT series and NetAgent 9 series of BX[®]CX[®]DX models

SSL Certificate Information

This is to upload the SSL certificate. When both public key and certificate are uploaded to NetAgent web server, the communication will be encrypted by SSL on the Internet by entering with Http:// on the browser. (To communicate via Https, make sure to enable Https port 443.)

User Account			
User Name	Password	Permission	IP Filter
<input type="text"/>	<input type="text"/>	Read/Write ▼	***
<input type="text"/>	<input type="text"/>	No Access ▼	***
<input type="text"/>	<input type="text"/>	No Access ▼	***
<input type="text"/>	<input type="text"/>	No Access ▼	***
<input type="text"/>	<input type="text"/>	No Access ▼	***
<input type="text"/>	<input type="text"/>	No Access ▼	***
<input type="text"/>	<input type="text"/>	No Access ▼	***
<input type="text"/>	<input type="text"/>	No Access ▼	***

Auto LogOff after idle for minute(s) (0: Disable)

RADIUS Server Settings	
Enable RADIUS in Web/Telnet login	NO ▼
RADIUS Server Address	<input type="text"/>
Authentication Port	1812
Shared Key	<input type="text"/>
Connection TimeOut	5 second(s)
Connection Retry	3

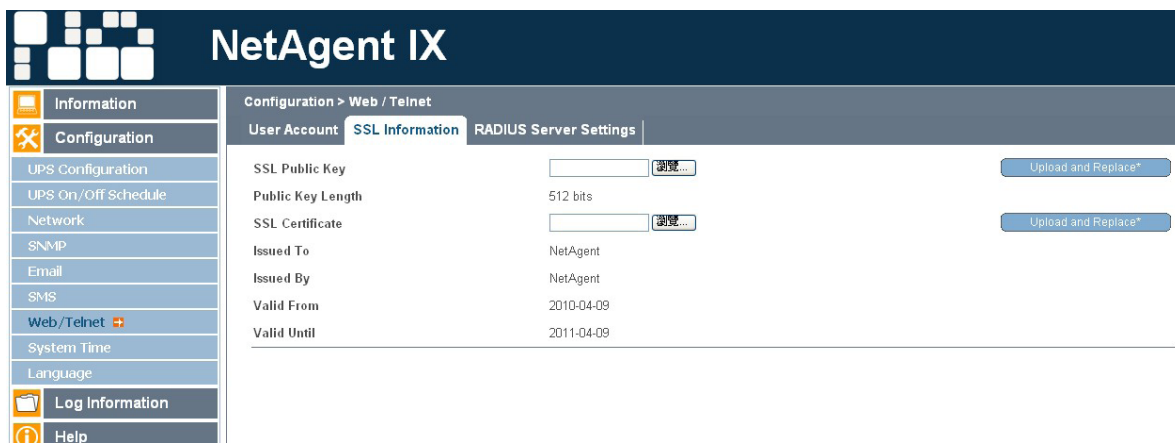
Apply Reset Help

SSL Public Key Information	
SSL Public Key	<input type="text"/> 瀏覽... Upload and Replace*
Public Key Length	512 bits

SSL Certificate Information	
SSL Certificate	<input type="text"/> 瀏覽... Upload and Replace*
Issued To	NetAgent
Issued By	NetAgent
Valid From	2010-04-09
Valid Until	2011-04-09

* : This upload function could not be used in HTTPS mode.

WEB/Telnet



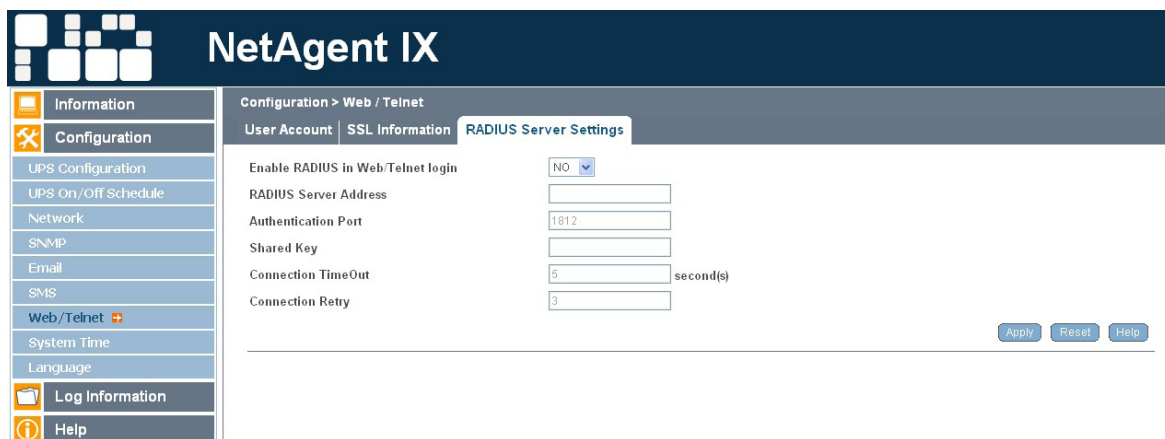
NetAgent IX

Configuration > Web / Telnet

User Account | **SSL Information** | RADIUS Server Settings

SSL Public Key	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="button" value="Upload and Replace*"/>
Public Key Length	512 bits		
SSL Certificate	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="button" value="Upload and Replace*"/>
Issued To	NetAgent		
Issued By	NetAgent		
Valid From	2010-04-09		
Valid Until	2011-04-09		

NetAgent 9 SSL



NetAgent IX

Configuration > Web / Telnet

User Account | SSL Information | **RADIUS Server Settings**

Enable RADIUS in Web/Telnet login	<input type="text" value="NO"/>
RADIUS Server Address	<input type="text"/>
Authentication Port	<input type="text" value="1812"/>
Shared Key	<input type="text"/>
Connection TimeOut	<input type="text" value="5"/> second(s)
Connection Retry	<input type="text" value="3"/>

NetAgent 9 Radius

System Time

This page is to set NetAgent system time. You can provide NetAgent with up to 2 time servers or you can set a time zone.

System Time

Time Between Automatic Updates

This section is to set an interval for time synchronization.

Time Server

Choose the nearest Time Server to your NetAgent location. The Administrator can choose from the list of a maximum of 30 Time Servers. If to add new time server, click on Edit and delete any time server from the list provided and add a new one .

Time Zone (Relative to GMT)

This section is to set a different time zone for different countries.

Using Daylight Saving Time

Choose between Yes or No

System Time (yyyy/mm/dd hh:mm:ss)

This section is to set NetAgent system time manually. Set this in the format: yyyy/mm/dd hh:mm:ss

Auto Restart**Auto Restart System for Every n Minute(s)**

Use this setting to auto restart the system at a predetermined interval. The default value is set to "0" (disabled). Enter between, 1 to 9999 Minute (i.e., between 1 minute or 166.65 hour) or 1 to 9999 Hour (1 hour to 416.6 days).

Manual Restart System After 30 Seconds

Use this feature to manually restart the system NetAgent restart in about 30 seconds.

Backup Time

This is to save the event log and data log automatically with the configured hour on external USB flash. This only applies on BX NetAgent models and the USB flash disk must be with FAT/FAT32 format

Time Between Log Backup

To configure the time in hour to save log file.

System Time

NetAgent 9 System Time

NetFeeler II (For 3 Ports NetAgent II only)

This page is to set Environmental sensors-NetFeeler II's configurations.

NetFeeler II**Critical UnderRun**

This section is to set the lowest critical values for temperature and humidity. NetFeeler II will send a warning message when it detects temperature or humidity values below these settings.

Critical OverRun

This section is to set the highest critical values for temperature and humidity. NetFeeler II will send a warning message when it detects temperature or humidity values above these settings.

Security Label

NetFeeler II may connect up to 7 security sensors. This section is to set the location of searched sensor.

NetFeeler Lite		
	Critical UnderRun	Critical OverRun
Humidity (%)	<input type="text" value="5"/>	<input type="text" value="90"/>
Temperature (C)	<input type="text" value="5.0"/>	<input type="text" value="70.0"/>

Security Label	
Label 1	<input type="text" value="Security1 Status"/>
Label 2	<input type="text" value="Security2 Status"/>
Label 3	<input type="text" value="Security3 Status"/>
Label 4	<input type="text" value="Security4 Status"/>
Label 5	<input type="text" value="Security5 Status"/>
Label 6	<input type="text" value="Security6 Status"/>
Label 7	<input type="text" value="Security7 Status"/>

NetFeeler II**Language**

This page is to set the language interface for NetAgent.

Interface Language

This section is to set the language for NetAgent web pages. When users first start to open the webpage of NetAgent, NetAgent will auto detect the language in the computer system and show the same language on its web pages. Users can also choose the languages they prefer from the "Interface Language" list.

Note: Users will have to enable cookies before they use this function.

Email Preferences

Select language preference when receive emails and SMS.

Language

Interface Language

☒ English

☐ 繁體中文

☐ 简体中文

☐ 한글

☐ 日本語

☐ Deutsch

☐ Português

☐ Español

☐ Français

☐ Italiano

☐ Русский

☐ Türkçe

☐ ไทย

(Note: Setting preferences will not work if you have disabled cookies in your browser.)

Email Preferences

Use below interface language in Email and SMS notification

English

Apply

Reset

Help

Language

NetAgent CP and DP’s model divides the language firmware into two. EAST and WEST

East Firmware: English, Traditional Chinese, Simplified Chinese, Korean, Japanese, Russian, Thai
West Firmware: English, German, Portuguese, Spanish, French, Italian, Turkish, Russian

NetAgent CT, DT and BT supports the following languages:

English, Traditional Chinese, Simplified Chinese, Korean, Japanese, Russian, Thai, German, Portuguese, Spanish, French, Italian, Turkish, Russian, Polish

NetAgent 9 CX, DX and BX supports the following languages:

English, Traditional Chinese, Simplified Chinese, Korean, Japanese, Russian, Thai, German, Portuguese, Spanish, French, Italian, Turkish, Russian, Polish

Log Information

Sub-Menu :

- Event Log
- SMS
- Data Log
- Save Data Log

NetAgent Log Record			
Log Information	Model		
	Single Port (DP,CP)	Single Port (DT,CT,CX,DX)	3Ports (BT,BX)
Event Log	100 logs	1000 logs	1000 logs
SMS Log	---	---	1000 logs
UPS data Log	500 logs	5000 logs	5000 logs

NetAgent Log Record

Event Log

This page is a UPS Event log. It shows a record of all events, giving the Date/Time of the event and a detailed description of each. When reach to the limit, it rewrites on the previous logs

Date/Time

This is a record of the Date (yyyy/mm/dd) and Time (hh:mm:ss) that the event occurred.

Event

This is a detailed description of the event.

Save

This is to save the event log

Event Log	
Date/Time	Event
2007/09/17 16:29:11	The TimeServer connection failed!
2007/09/17 13:22:30	The TimeServer connection failed!
2007/09/17 10:17:10	The TimeServer connection failed!
2007/09/17 07:16:31	The TimeServer connection failed!
2007/09/17 04:14:31	The TimeServer connection failed!
2007/09/17 01:13:11	The TimeServer connection failed!
2007/09/16 19:10:31	The TimeServer connection failed!
2007/09/16 16:09:51	The TimeServer connection failed!
2007/09/16 13:07:51	The TimeServer connection failed!
2007/09/16 07:05:52	The TimeServer connection failed!
2007/09/16 04:02:32	The TimeServer connection failed!
2007/09/16 01:01:52	The TimeServer connection failed!
2007/09/15 21:57:12	The TimeServer connection failed!
2007/09/15 18:47:12	The TimeServer connection failed!
2007/09/15 15:43:12	The TimeServer connection failed!
2007/09/15 12:41:52	The TimeServer connection failed!
2007/09/15 09:41:12	The TimeServer connection failed!
2007/09/15 06:39:53	The TimeServer connection failed!
2007/09/15 03:35:13	The TimeServer connection failed!
2007/09/15 00:33:13	The TimeServer connection failed!
2007/09/14 21:31:53	The TimeServer connection failed!
2007/09/14 18:27:13	The TimeServer connection failed!
2007/09/14 15:23:53	The TimeServer connection failed!
2007/09/14 06:22:33	The TimeServer connection failed!
2007/09/14 03:17:13	The TimeServer connection failed!
2007/09/14 00:08:33	The TimeServer connection failed!
2007/09/03 19:38:42	The TimeServer connection failed!
2007/09/03 16:38:02	The TimeServer connection failed!
2007/09/03 13:37:23	The TimeServer connection failed!
2007/09/03 10:35:23	The TimeServer connection failed!
2007/09/03 07:34:03	The TimeServer connection failed!

Clear Help

Event Log

SMS

This page is a SMS Event log. It shows a record of all mobile number, giving the Date/Time of the SMS sent and a detailed description of each. When reach to the limit, it rewrites on the previous logs

SMS Log		
Date/Time	Mobile Number	SMS Content
2008/04/21 17:20:25	02 10 0	test
2008/04/21 15:51:43	00 380	test cdma (Send SMS Failed!)
2008/04/21 15:09:11	00 380	<192.168.3.22> Environment Humidity Normal
2008/04/21 15:08:41	00 380	<192.168.3.22> Environment Humidity Overrun
2008/04/21 11:13:39	1000 300	test sms 01
2008/04/21 11:11:43	00 380	test
2008/04/21 10:47:45	00 380	<192.168.3.22> Environment Humidity Overrun
2008/04/21 10:47:15	1000 380	<192.168.3.22> Environment Humidity Normal

SMS Log

Data Log

This page is a UPS data log. It records UPS Input Voltage/Output Voltage/ Frequency/ Loading/Capacity/ Temperature. When reach to the limit, it rewrites on the previous logs. Logs can be saved in CSV format by clicking on "Save Data Log".

Date/Time

This is a record of the Date (yyyy/mm/dd) and Time (hh:mm:ss) that the data was recorded. The interval between every log can be set in /Configuration/ UPS configuration/ UPS recorded/UPS data Log/.

Input Volt.

This section shows records of the UPS Input voltage readings. (Unit: Volt.)

Output Volt.

This section shows records of the UPS Output voltage readings. (Unit: Volt.)

Freq. (Hz)

This section shows records of the UPS Input Frequency. (Unit: Hertz)

Load

This section shows records of the UPS Output loading. (shown as %)

Capacity

This section shows records of the UPS battery capacity. (shown as %)

Temp.

This section shows records of the UPS internal temperature. (unit: degrees Centigrade)

Env. Temp.

This section shows environmental temperature which detected by NetFeeler II

Env. Humidity

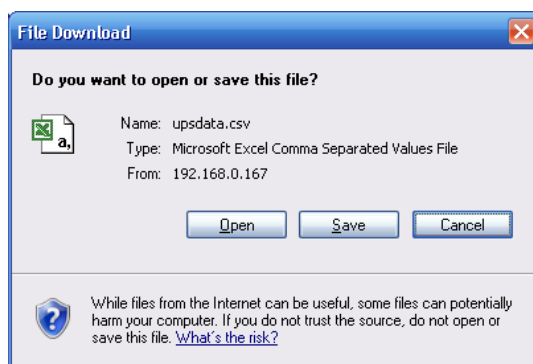
This section shows environmental humidity which detected by NetFeeler II

Data Log							
1 2 3 4 5 6 7 8 9 10 Next							
Date/Time	Input Volt.	Output Volt.	Freq. (Hz)	Load	Capacity	Temp.	
2007/09/17 17:21:26	114.0	113.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:20:25	114.0	114.0	59.8	0	100	32.0C	89.6F
2007/09/17 17:19:25	113.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:18:24	114.0	115.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:17:24	114.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:16:23	115.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:15:23	113.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:14:22	114.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:13:22	114.0	113.0	59.8	0	100	32.0C	89.6F
2007/09/17 17:12:21	114.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:11:21	114.0	113.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:10:20	114.0	115.0	59.8	0	100	32.0C	89.6F
2007/09/17 17:09:20	114.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 17:08:19	114.0	115.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:48:10	113.0	112.0	59.8	0	100	32.0C	89.6F
2007/09/17 16:47:09	113.0	112.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:46:09	113.0	113.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:45:08	113.0	113.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:44:08	113.0	113.0	60.0	0	100	32.0C	89.6F
2007/09/17 16:43:07	113.0	113.0	59.8	0	100	32.0C	89.6F
2007/09/17 16:42:07	113.0	112.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:41:06	113.0	113.0	59.8	0	100	32.0C	89.6F
2007/09/17 16:40:06	113.0	112.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:39:05	113.0	114.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:38:05	112.0	112.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:37:04	112.0	112.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:36:04	112.0	112.0	59.9	0	100	32.0C	89.6F
2007/09/17 16:35:03	113.0	113.0	59.8	0	100	32.0C	89.6F
2007/09/17 16:34:03	113.0	113.0	59.8	0	100	32.0C	89.6F
2007/09/17 16:33:03	113.0	112.0	59.9	0	100	32.0C	89.6F
1 2 3 4 5 6 7 8 9 10 Next							
				Clear	Help		

Date Log

Save Data Log

This function is to record RS232 UPS's voltage, frequency, load, capacity, temperature..etc to save as another file for the other purpose to the manager.



Save Data Log

Help

Sub-Menu :

- Search NetAgent
- Serial Port Debug
- Help
- About

Search NetAgent

This to display all the found NetAgent within network with its serial number; Mac Address; Hardware/Firmware version and its IP address. Double clicking on the highlighted unit to open the webpage of such device.

Browse NetAgent				
Device	MAC Address	Hardware	Firmware	IP Address
3925954004	00:03:EA:01:4D:D4	HDP520	2.40.UIS.9c09	192.168.0.166
3925966343	00:03:EA:01:7E:07	HDP520	2.41.DP520	192.168.0.156
3926054176	00:03:EA:02:D5:20	HCP504	2.42.CP504	
3926120052	00:03:EA:03:D6:74	HCV73	2.55.CV73	192.168.0.32
3926181499	00:03:EA:04:C6:7B	HCV73	2.55.CV73	192.168.0.41
3927000016	00:03:EA:11:43:D0	HCV91	3.3.CV91.9722	192.168.0.31
3927000114	00:03:EA:11:44:32	HCV91	3.3.CV91.8222	192.168.0.30
3927000751	00:03:EA:11:46:AF	HCV91	3.3.CV91.9722	192.168.0.162
3927061592	00:03:EA:12:34:58	HCV91	3.4.CV96.9b20	192.168.0.181

Refresh

Browse NetAgent

Refresh

This will re-search all the NetAgent in the network

Serial Port Debug

This function is to know the immediate communication between NetAgent and UPS via serial port

Port Information

This is to configure the communication parameter between NetAgent and UPS. Parameters are Debug Mode; Port; Speed (Baud), Data Bits;Parity and Stop Bits. Two encoding formats: ASCII or Hexadecimal. If Debug mode is set as manually, user may enter its parameter under Send Contents column.

Sent Information

This column shows the real time sent command

Received Information

This display the response that NetAgent receives from UPS

Serial Ports Debug

Port Information			
Debug Mode:	Auto	Port:	UPS
Speed(baud):	9600	Data Bits:	8
Parity:	None	Stop Bits:	1 Bit
Apply			

☒ ASCII ☐ Hexadecimal

Send Content: Send

Sent Information
<div style="border: 1px solid black; min-height: 150px;"> PM 05:13:50: ltr PM 05:13:52: Flr PM 05:13:57: Q1lr PM 05:14:02: ltr PM 05:14:06: Flr PM 05:14:13: ltr PM 05:14:18: Flr PM 05:14:22: Q1lr PM 05:14:24: ltr PM 05:14:29: Flr PM 05:14:33: Q1lr PM 05:14:38: ltr PM 05:14:42: Flr </div>
Clear

Received Information
Clear

Serial ports debug

Help

This to help to illustrate the operation of NetAgent

About

This to check Netagent's Firmware/Hardware version and serial number

Save/Restore Settings

Click Save to save the configuration to your PC. The text file will have a default format of YYYY_MMDD_####.cfg. Administrator permission required.

Restore previous configuration

Use this function to restore a *.cfg configuration that has been saved earlier. Click Browse... to the location of the file and click Restore.

Reset to factory default

This function will reset all settings to its default value.

Firmware Update Setting

Default FTP server is set as ftp.icv99.com with its username/password. Click on Update Now, NetAgent will connects to the FTP server and upgrade to the latest firmware version accordingly.

Auto Update

This is to configure the period of time to check if any updated firmware in FTP and upgrade automatically.

Firmware Update

When click , it links to <http://www.megatec.com.tw/Download.htm#NetAgent> to download the available firmware

The screenshot shows the NetAgent web interface. At the top, there is a navigation bar with 'About' selected. Below this, the 'About' section displays the following information:

Firmware Version	2.42.BP506
Hardware Version	HBP506
Serial Number	3926046866

Below the 'About' section is the 'Save/Restore Settings' section with three rows:

Save current configuration		Save
Restore previous configuration	<input type="button" value="瀏覽..."/>	Restore
Reset to factory default		Reset

Next is the 'Firmware Update Settings' section with three input fields:

FTP Server	<input type="text" value="ftp.icv99.com"/>
User	<input type="text" value="netagent"/>
Password	<input type="password" value="*****"/>

Below these fields are two buttons: 'Update Now >>' and 'Apply'. At the bottom of the settings section, there is an 'Auto Update' section with a dropdown menu set to 'Every 1 Day' and a time field set to 'At 02:00 (Hour : Minute)'. There is an 'Apply' button next to it. At the bottom left, there is a 'Firmware Update' button. At the bottom right, there is contact information for Mega System Technologies, Inc.

Mega System Technologies, Inc.
Tel: +886-2-87922060 Fax: +886-2-87922066
E-mail: netagent@megatec.com.tw
<http://www.megatec.com.tw>

About

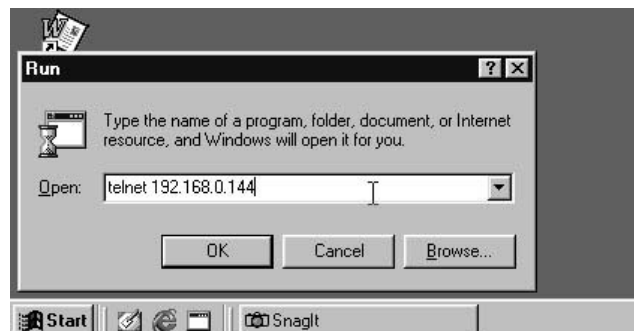
Telnet (Remote Configuration)

Introduction

NetAgent supports multiple Network Management systems and LAN protocols. After finishing hardware installation, you are now able to choose any utilities that provided by NetAgent to monitor and control UPS. Here are introduction for using Telnet.

Telnet Configuration

- Select "Start" from Windows, click "Run" to key-in NetAgent IP Address



Telnet startup

- Successful link-up display:



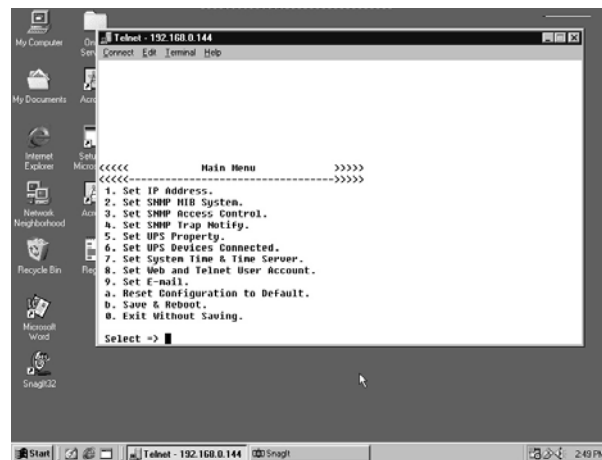
Telnet Connection

- Initial to setup, please press “Enter” to enter telnet main screen. If the User Name and Password had been set before, please enter actual value to access.



Telnet: Input User Name / Password

- Main screen is as follows:



NetAgent Telnet window

1. Set IP Address.

This function allows you to setup IP Address, Gateway Address, Subnet Mask parameters.

2. Set SNMP MIB System

This function allows you to set the MIB system group parameters.

3. Set SNMP Access Control

This function allows you to set the Manager IP, Community, Access Permission.

Note: The configuration of ‘Set SNMP Access Control’ is only used for SNMP Network Manager.

4. Set SNMP Trap Notification

If you want to use a PC and perform the ‘Trap’ function of SNMP manager to manage UPS through Net Agent, the IP address of the PC must be added in this list of Net Agent.

Note: The configuration of ‘Set SNMP Trap Receiver’ is only used for SNMP Network Manager.

5. Set UPS Properties

This allows you to setup the Communication Type of UPS, UPS Device Name and Battery Replacement Date.

6. Set UPS Devices Connected

This allows you to setup the System Name, Rating which connected., Connected.

7. Set System Time & Time Server

This allows you to setup the System date, time and two time servers.

8. Set Web and Telnet User Account

This is allows to set users account's authority.

9. Set E-mail

This is allows to set e-mail accounts to receive power event notification for emergency management.

a. Reset Configuration to Default.

Set all values to their default settings.

b. Save & Reboot.

Save the current configuration data, including any changes you have made, and reboot the Net Agent.

0. Exit Without Saving.

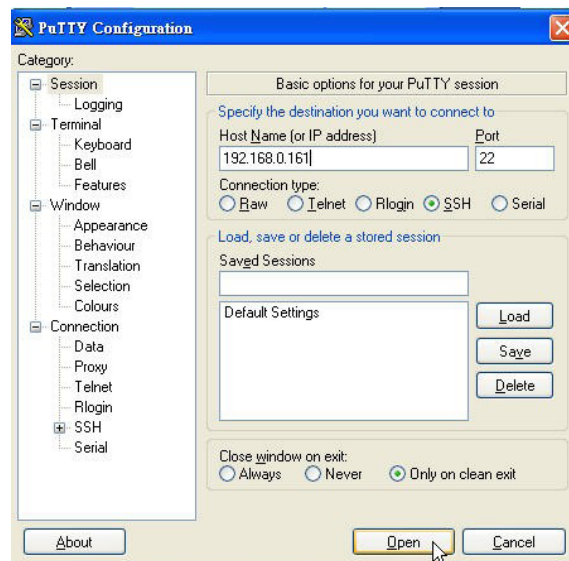
Exit, all configuration changes will be lost.

Telnet Configuration

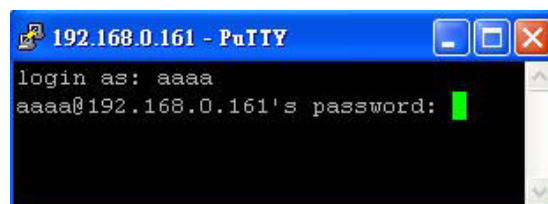
Use Putty software to configure SSH Telnet encryption on NetAgent 9. This only apply to NetAgent 9 models of CX, DX and BX.

Following is the configuration of SSH Telnet

- Enter the IP address of NetAgent 9 and click on Enter



- Enter the username / password



- Main Menu

```

192.168.0.161 - PuTTY
<<<<<          Main Menu          >>>>>
<<<<<----->>>>>
1. Set IP Address.
2. Set SNMP MIB System.
3. Set SNMP Access Control.
4. Set SNMP Trap Notification.
5. Set UPS Properties.
6. Set UPS Devices Connected.
7. Set System Time & Time Server.
8. Set Web and Telnet User Account.
9. Set E-mail.
a. Reset Configuration to Default.
c. Save & Reboot.
0. Exit Without Saving.

Select =>

```

ClientMate - Windows Shutdown Utility

ClientMate is a utility for connecting to NetAgent. This utility is for the Windows platform. When the ClientMate get the power failure signal from the NetAgent. The ClientMate will save the files and shutdown the system gracefully. When the hardware installation of the NetAgent has been completed, you could install the ClientMate on any of the Windows system on the network. When the ClientMate detects the AC Fail, Battery Low, Schedule Shutdown signals from the NetAgent, it will save the file and shutdown the system. Please check the operation description here below.

Install ClientMate

- Put the NetAgent Utility CD into the CD driver. And execute the “ClientMate” program.
- After complete installation, there will be a ‘ClientMate’ group in the Windows Start group.



- Click “ClientMate” to initiate the ClientMate and start using the ClientMate.

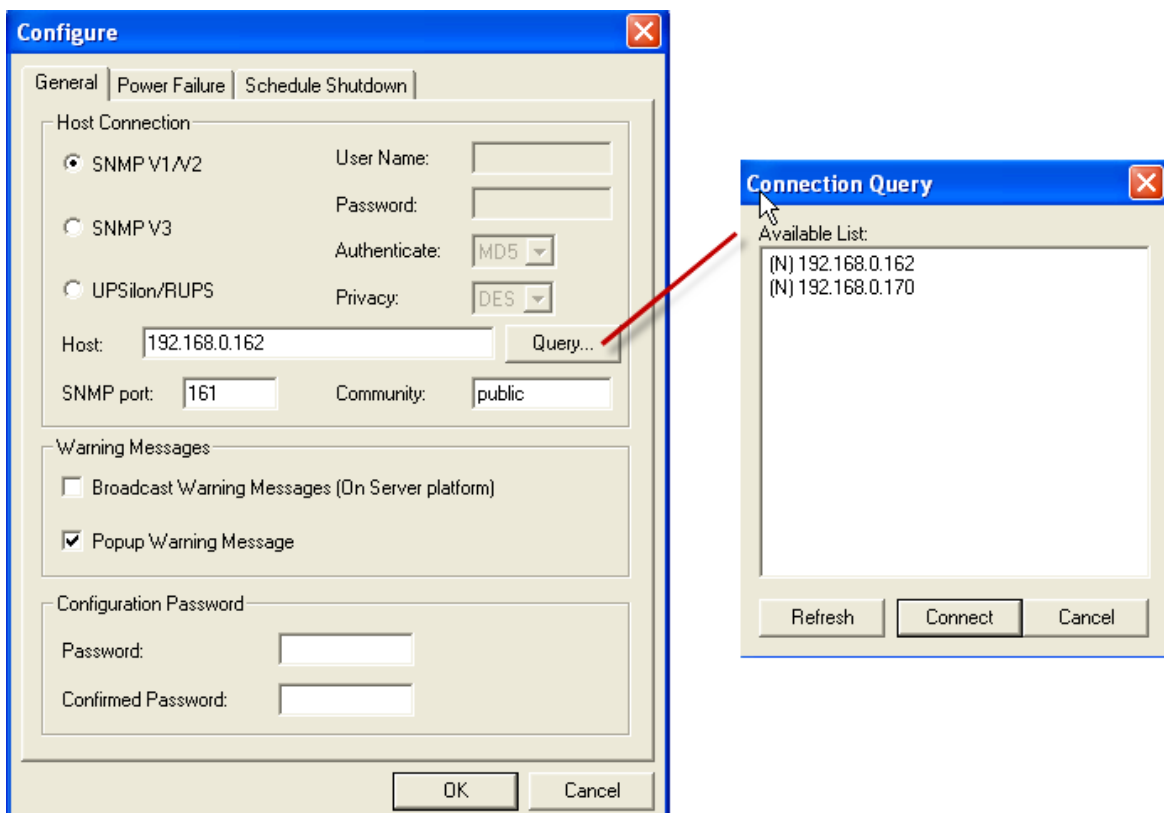
Using ClientMate

Please find the ClientMate main window here below:press the left icon to enter the configuration dialog. On the right of the window is the current status of the UPS.



Config

When the ClientMate gets the signal from the NetAgent about the AC power failure or battery low signals, the ClientMate will based on the configuration below to initiate the shutdown process. The details of the configuration are here below.



ClientMate: Configuration

General**1. Host Connection**

This is to configure how ClientMate connects with NetAgent; NetAgent 9 or UPSilon / RUPS 2000.

SNMP V1 /V2: This is default to connect with NetAgent or NetAgent 9

SNMP V3 : This only use on NetAgent 9. NetAgent 9 uses

SNMP V3 protocol to connect with ClientMate. When select such communication, it requires to enter username/ password and appropriate authentication and privacy. (SNMP V3 configuration may refer to SNMP of the NetAgent)

UPSilon / RUPS: To connect with UPSilon or RUPS server by entering the IP address of the PC

2. Host

Press the "Query" to search the host on the network automatically. If a host located on different network segment. Please input the IP in the HOST edit box. The IP searched on the Connect Query:

(N): The NetAgent Host

(S): The UPSilon2000 or RUPS2000 Host

3. SNMP Port and Community Name (For NetAgent only)

The community name and SNMP port must be the same as configured on NetAgent. Default SNMP Port is 161

4. Broadcast Warning Messages (On Server platform only)

To configure if sending the warning messages when power failed (only for WinNT, Win2000 and XP server operating system)

5. Configuration Password

To set if password is require to be entered when effect any new setting on ClientMate. If lost of password, just re-install the ClientMate.

Power Failure**6. Use Windows ACPI Interface**

To shutdown the server via Windows ACPI

7. Shutdown Windows

To configure if shutdown or Sleep the Windows system when power failure.

8. When AC failed, commence computer shutdown sequence in xx Min.

To configure the time delay between the AC failure and the system shutdown.

9. When Battery Low, commence computer shutdown sequence in xx Min.

To configure the time delay between the Battery Low and system shutdown.

10. When Battery capacity reaches to X %

To configure to shutdown when battery capacity meets at _ %

11. Auto save application files

Check if to save the application files before system shutdown

12. Run Application before shutdown computer

Execute the application before system shutdown.

13. Turn Off UPS (For NetAgent Only)

Setting if to turn-off UPS power after system shutdown.

Scheduled Shutdown**14. Shutdown Windows**

To configure if shutdown or Sleep the Windows system

15. Notify Scheduled shutdown before xx Min.

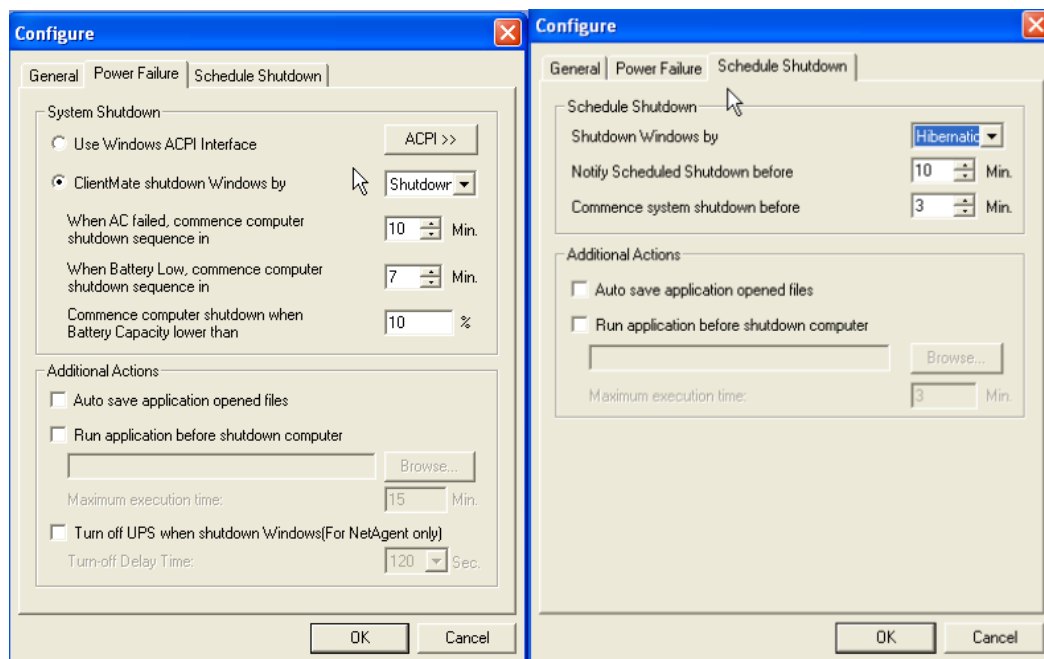
Time before the 'Schedule Shutdown' to make notification

16. Auto save application files

Check if to save the application files before system shutdown

17. Run Application before shutdown computer

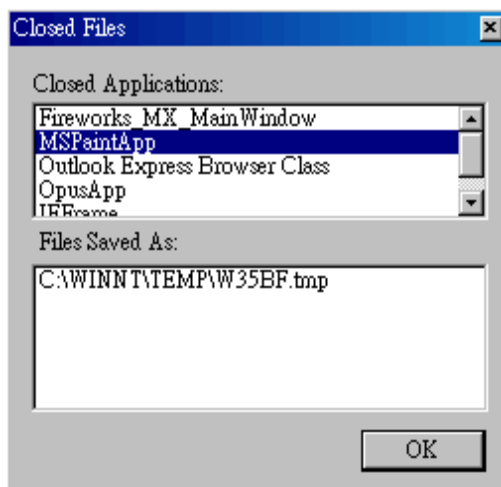
Execute the application before system shutdown.



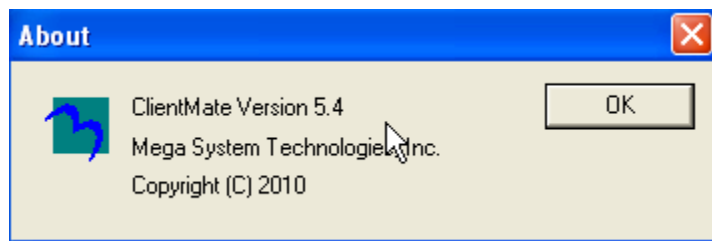
ClientMate Configuration

Closed Files

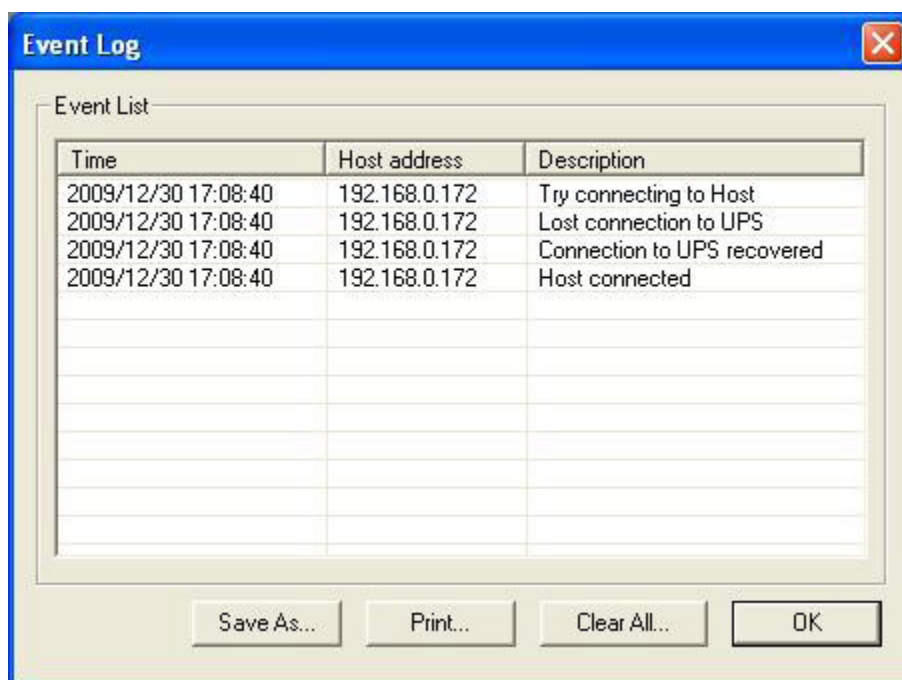
User could review all the files closed during previous shutdown process. If the "Auto save application files" function has been turn-on in the "Setting" dialog, the details of the closed application and files could be reviewed here.

**ClientMate: Closed Files****About**



Press this button could review the version information of the ClientMate, as here bellowed.

**ClientMate:About****Event log**



Press this button could review all the network status and UPS status happened. Shown as below.

**ClientMate:About**



IP address of connection

Status ICON	Description
	Connecting with NetAgent UPS at IP 192.168.0.162
	Does not connect to any NetAgent.



AC power status

Status ICON	Description
	The connected NetAgent UPS AC power is normal.
	The connected NetAgent UPS AC power is failed.

AC power status

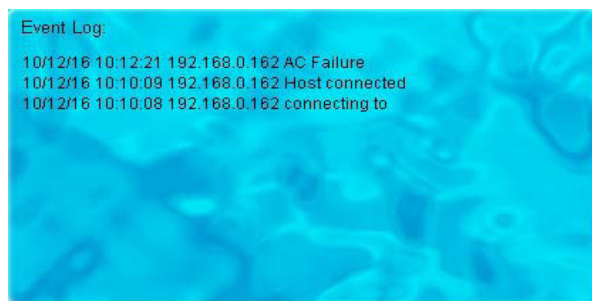
Status ICON	Description
	The connected NetAgent UPS AC power is normal.
	The connected NetAgent UPS AC power is failed.

Battery Status

Status ICON	Description
	The connected NetAgent UPS battery is in normal condition.
	The connected NetAgent UPS is in battery low condition.

Status History

On the main menu of ClientMate, the 'Status History' showing all the network status and UPS status happened.

**SNMPView – Windows Based UPS Management System****Introduction**

SNMPView is a software to remotely monitor and control multiple UPS connected to a network. When an event occurs, SNMPView can be programmed to send an email or a pager to inform the designated network manager. It can also inform the user of the UPS current condition or configuration, perform self-test, send a history file, turn the UPS On/Off and more.

SNMPView features:

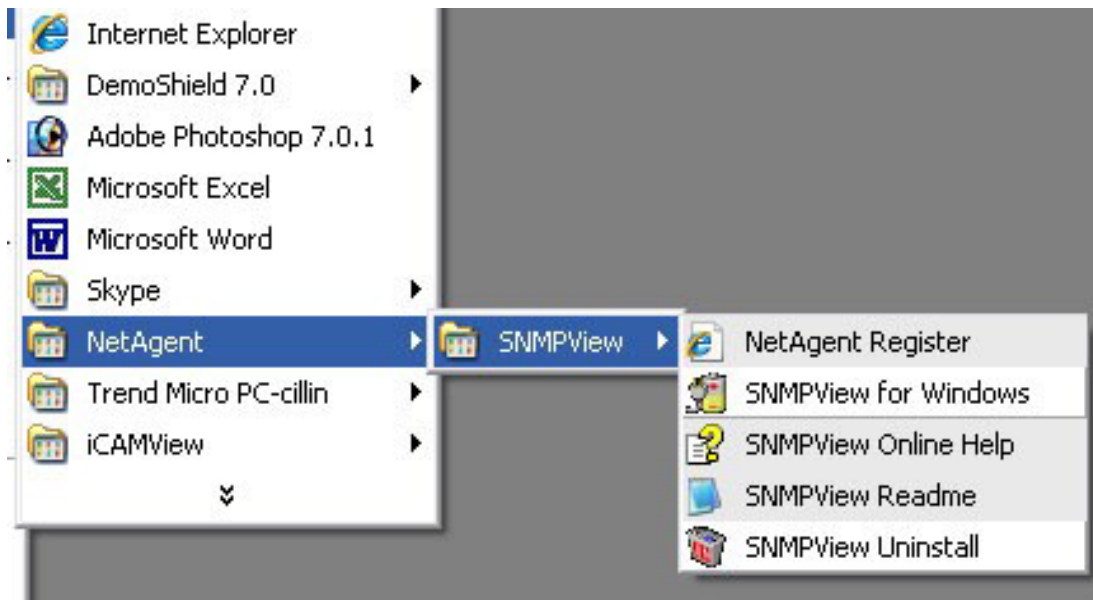
- A windows interface that is simple and user friendly.
- Automatic detection and identification of any UPS with NetAgent II or NetAgent Mini connected to a network.
- Capable of simultaneously monitoring up to 1,000 UPS
- Remotely control, monitor, and manage the networked UPS (Turn On/Off, Self-test, etc...)
- Able to simultaneously support both RS-232 Interface (1 or 3 phase) and Contact Closure Interface UPS.
- UPS condition displayed in either a graphic or analog bar chart.
- Supports MegaTec's SNMP Agent and SNMP Internal Card.
- Able to send email for notification
- Able to send SMS for notification

System Requirements

- LAN/WAN network system with TCP/IP
- RS-232 Interface or Contact Closure Interface UPS
- External SNMP Agent or SNMP Internal Card
- Microsoft Windows 95, 98, NT, 2000, XP, Me, 2003, 2008, Vista, 7

Install SNMPView

- Put the NetAgent Utility CD into the CD driver. And execute the SNMPView program.
- After installation, there will be a NetAgent group in the Windows Start group.
- Click “NetAgent” Æ “SNMPView” Æ “SNMPView for Windows” to start using SNMPView.



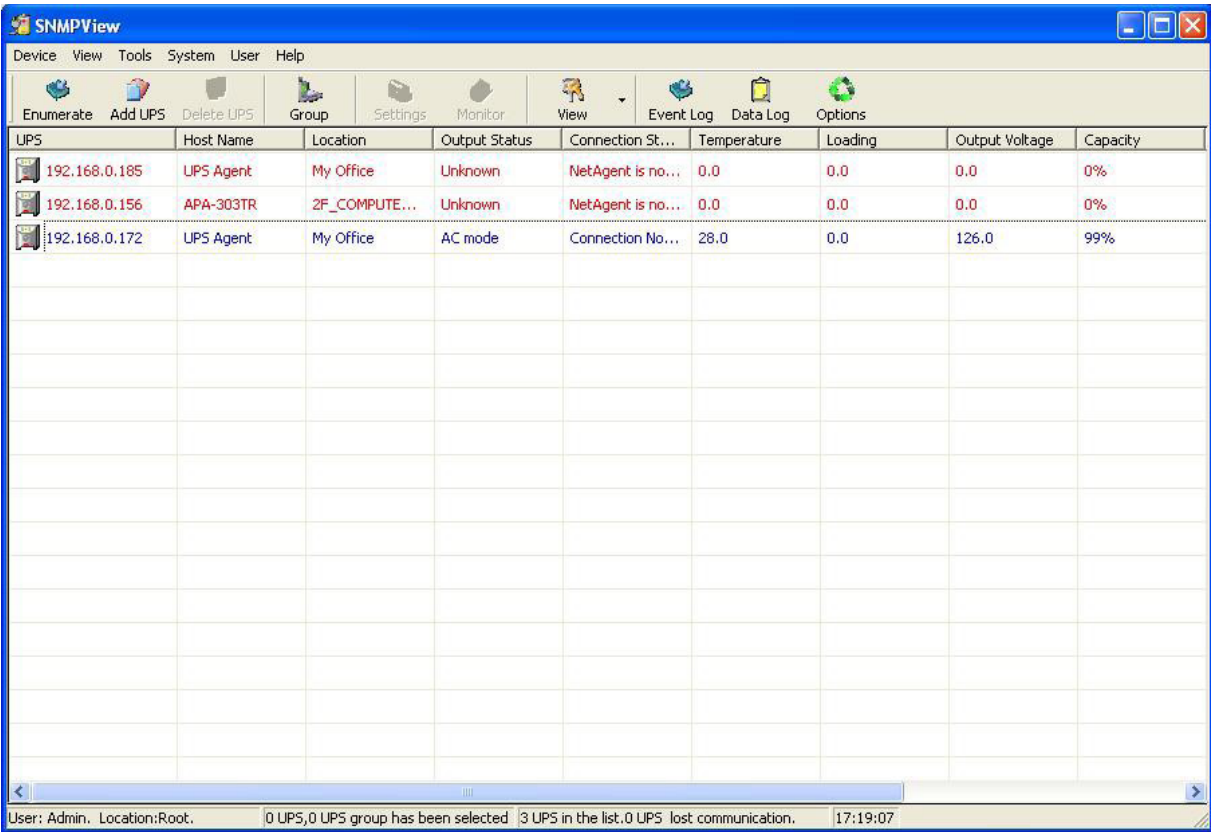
Using SNMPView

When use SNMP view at the first time, the system will ask for input the user's name and password. Please enter the default value as follows to start the SNMPView.




User Name: Admin

Password: <blank> (just press <Enter>)

After the SNMPView program start up the main windows will be displayed. The left panel will list the available stations by area and the right panel will list the UPS, Host Name, Startup Time, Manager and Location of UPS found in each station.



The screenshot shows the SNMPView application window. It has a menu bar (Device, View, Tools, System, User, Help) and a toolbar with icons for Enumerate, Add UPS, Delete UPS, Group, Settings, Monitor, View, Event Log, Data Log, and Options. Below the toolbar is a table with columns: UPS, Host Name, Location, Output Status, Connection St..., Temperature, Loading, Output Voltage, and Capacity. The table contains three rows of data. At the bottom, there is a status bar with text: 'User: Admin, Location:Root, 0 UPS,0 UPS group has been selected 3 UPS in the list,0 UPS lost communication, 17:19:07'.

UPS	Host Name	Location	Output Status	Connection St...	Temperature	Loading	Output Voltage	Capacity
 192.168.0.185	UPS Agent	My Office	Unknown	NetAgent is no...	0.0	0.0	0.0	0%
 192.168.0.156	APA-303TR	2F_COMPUTE...	Unknown	NetAgent is no...	0.0	0.0	0.0	0%
 192.168.0.172	UPS Agent	My Office	AC mode	Connection No...	28.0	0.0	126.0	99%



Shows that the device is a UPS



Shows that the UPS is Battery Low

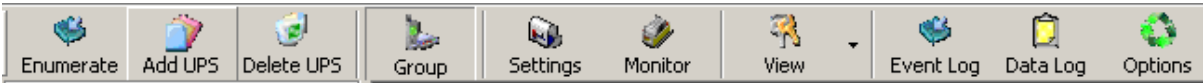


Shows that the UPS is Disconnect / Off-Line

SNMPView Buttons

When use SNMPView, configuration could be done by all function icons displayed or right click on the mouse to show functions list.

Followings are the explanation of each function icon:



A row of function icons from the SNMPView toolbar, including Enumerate, Add UPS, Delete UPS, Group, Settings, Monitor, View, Event Log, Data Log, and Options.

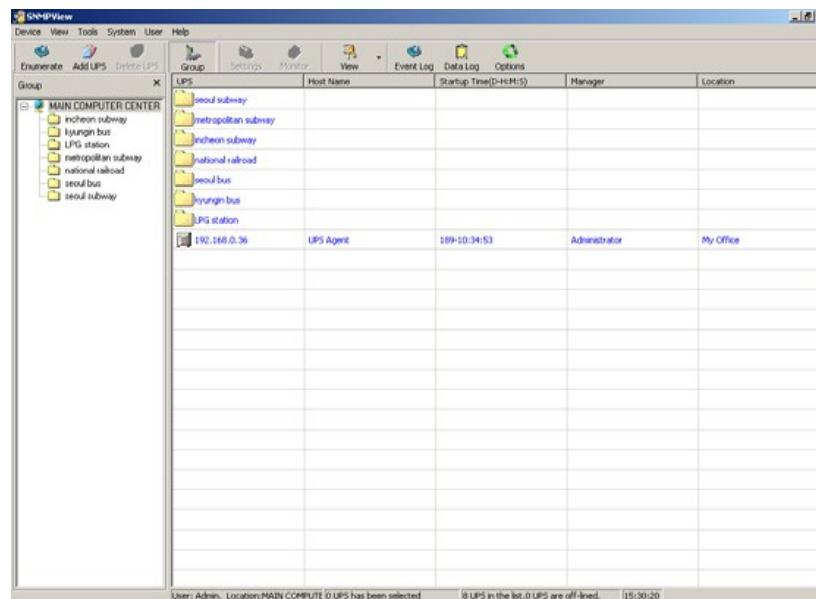
Enumerate	Add UPS	Delete UPS	Group	Settings	Monitor	View	Event Log	Data Log	Options
-----------	---------	------------	-------	----------	---------	------	-----------	----------	---------

Enumerate	Search all SNMP hosts that supports Public group and display them on the screen
Add UPS	Manually add a host into the window
Delete UPS	Manually delete a host into the window
Group	Shows the Main group windows
Settings	If the host is a UPS, just click on it to view and modify the UPS's general information
Monitor	If the host is a UPS, just click on it to start monitoring UPS
View	Display in either, Large icons, small icons or details

Event Log	Records the UPS, date, time and description of an event.
Data Log	Records data of all UPS listed.
Options	Sets the SNMP Parameter for community, Trap port and UPS SNMP port

Enumerate(D)

Start SNMPView and press the “Enumerate” button, SNMPView will start a search for all the NetAgent on network and list them in the main window.

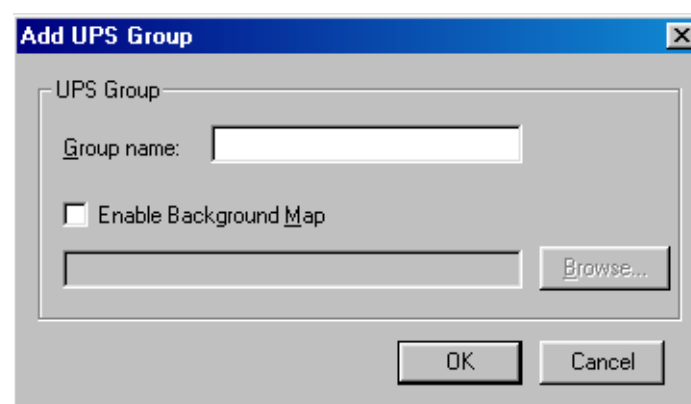


Enumerate

When press, SNMPView will start a search for all the NetAgent on network and list them in the main window.

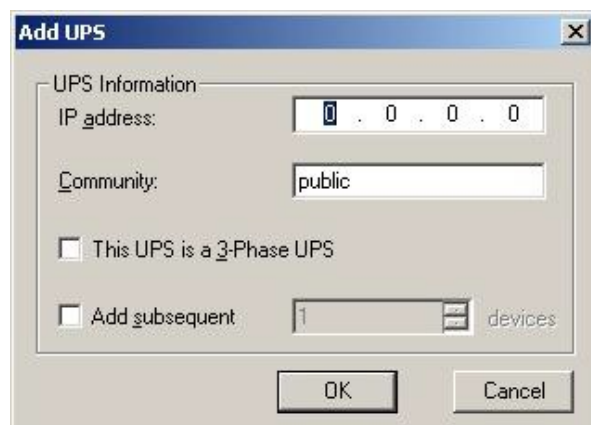
Add Group

This is to edit or display all the group station of NetAgent under network



Add UPS

Click “Add UPS” to enter the IP address of the UPS manually. Once entered, the UPS will be shown on the main list.

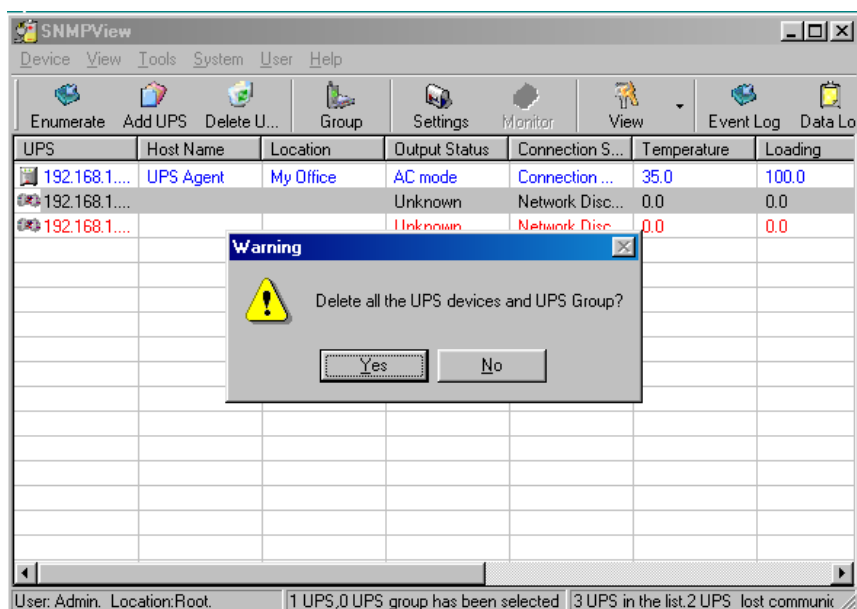


The "Add UPS" dialog box contains the following fields and options:

- UPS Information:**
 - IP address:** A text field with a dropdown menu showing "0" and a numeric keypad.
 - Community:** A text field containing "public".
 - This UPS is a 3-Phase UPS:** An unchecked checkbox.
 - Add subsequent:** An unchecked checkbox followed by a text field containing "1" and a unit label "devices".
- Buttons:** "OK" and "Cancel".

Delete UPS

Highlight the unit to be deleted from main list and right click on it to choose Delete or use click on the Delete icon from main function list. Hold On “Shift” to select multi NetAgent UPS

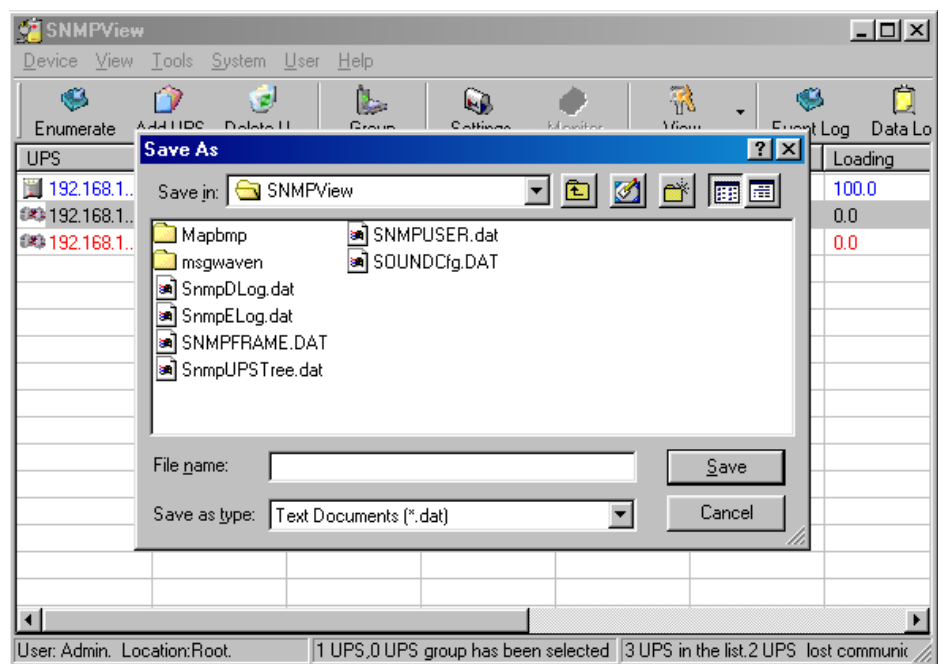


Browse Device

Highlight the unit to be browsed and click it to enter NetAgent’s webpage.

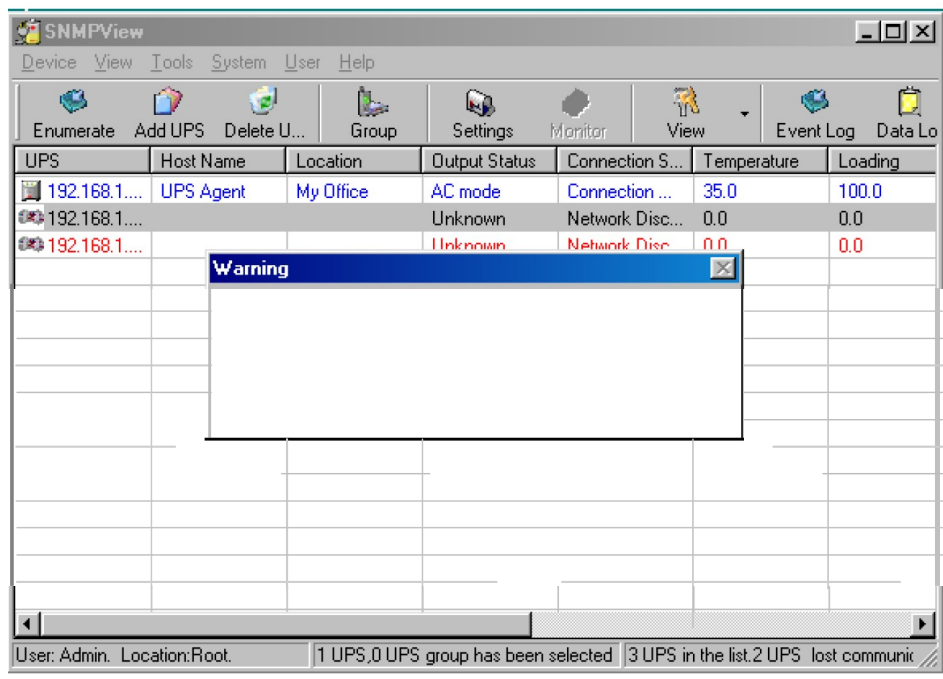
Export Configuration

This is to save the NetAgent UPS's configuration



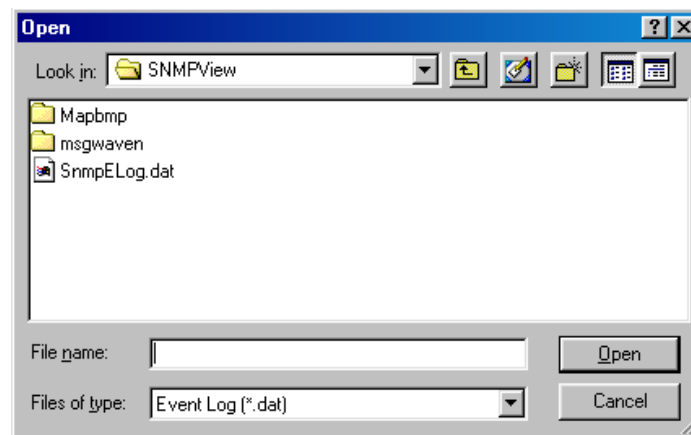
Import Configuration

This is to import the configuration of NetAgent UPS that saved

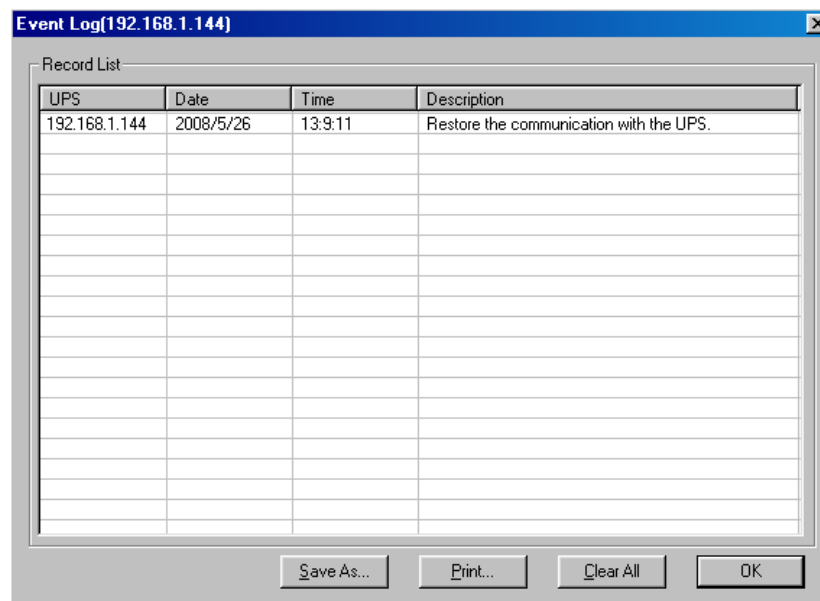


Open archive Event Log

Open up “SnmpElog.dat”, SNMPView would show the event log of all NetAgent UPS:

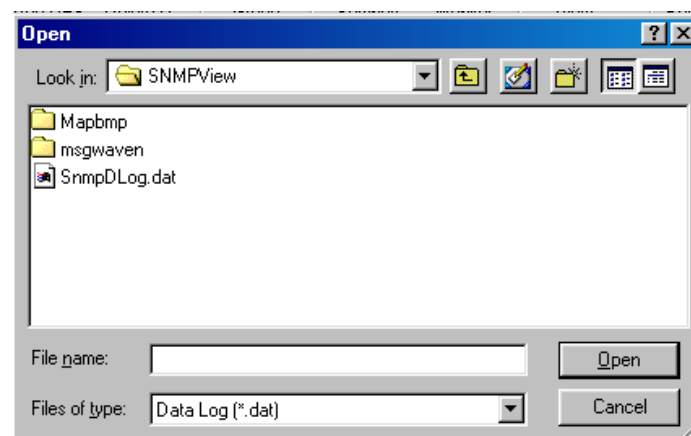


Open up "SnmpElog.dat", event log would show as below:

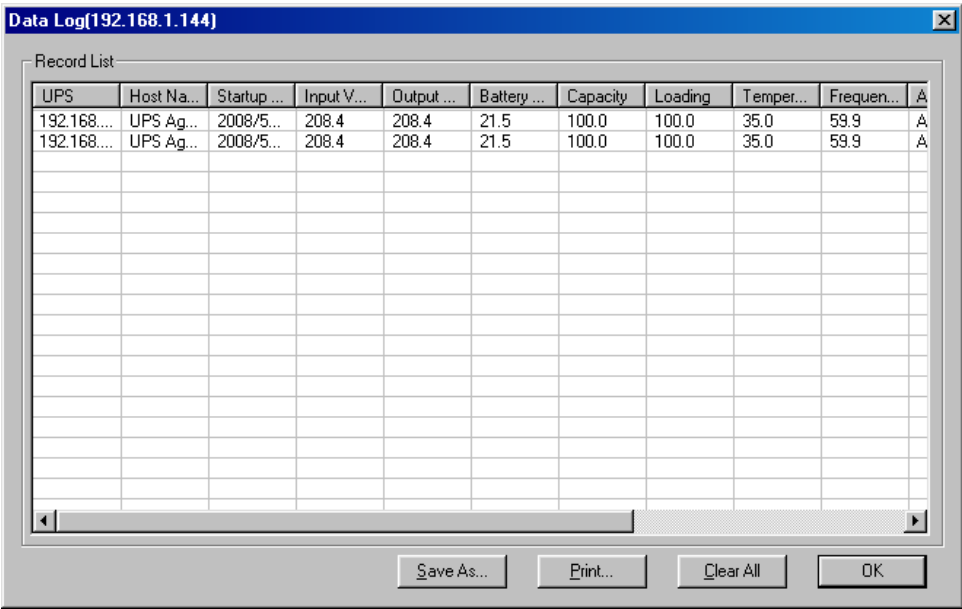


Open archive Data Log

Open up “SnmpDlog.dat”, SNMPView would show the event log of all NetAgent UPS:



Open up “SnmxDlog.dat”, data log would show as below:



The screenshot shows a window titled "Data Log(192.168.1.144)". Inside, there is a "Record List" table with the following columns: UPS, Host Na..., Startup ..., Input V..., Output ..., Battery ..., Capacity, Loading, Temper..., Frequen..., and A. The table contains two rows of data:

UPS	Host Na...	Startup ...	Input V...	Output ...	Battery ...	Capacity	Loading	Temper...	Frequen...	A
192.168...	UPS Ag...	2008/5...	208.4	208.4	21.5	100.0	100.0	35.0	59.9	A
192.168...	UPS Ag...	2008/5...	208.4	208.4	21.5	100.0	100.0	35.0	59.9	A

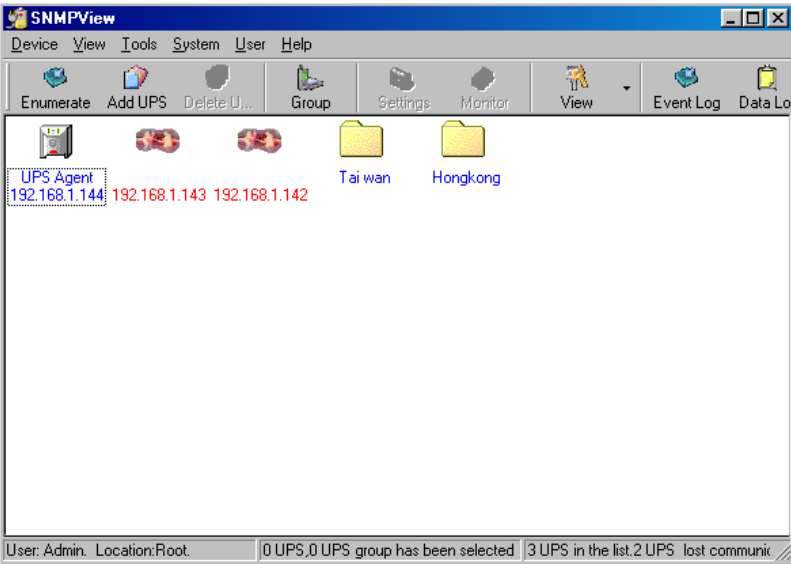
Below the table are buttons for "Save As...", "Print...", "Clear All", and "OK".

Quit

Exit SNMPView

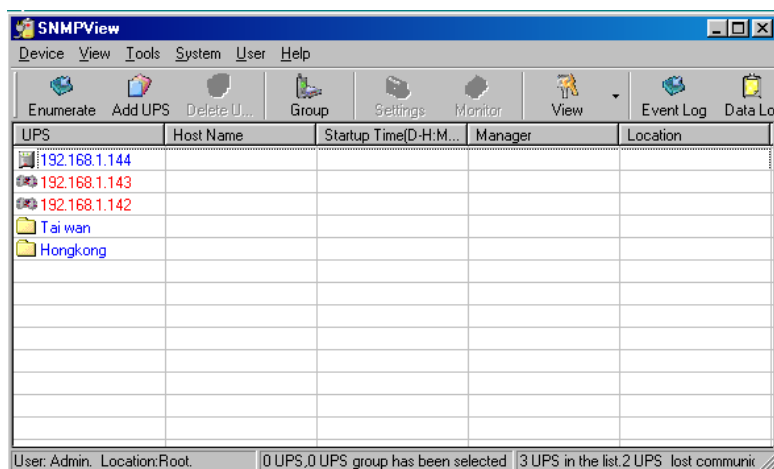
View(s)

This is to choose the presentation format of NetAgent UPS.



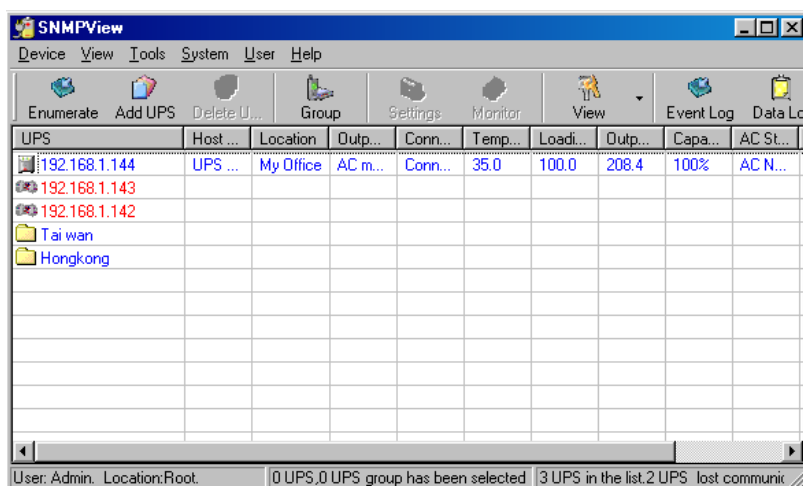
Small Icons

Small icon view to display NetAgent UPS's IP address, Name, location...etc



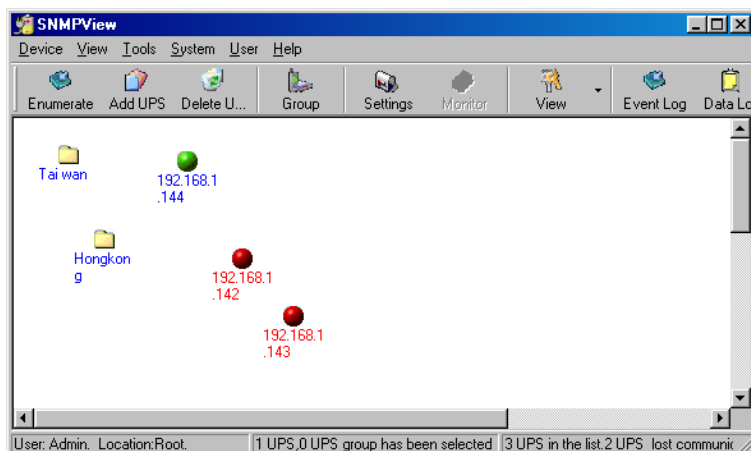
Details

Detailed Information displays NetAgent UPS's IP address, name, input voltage, output voltage, battery capacity, load, frequency..etc.



Map Background

Import a map image (JPG) by right click on the main screen and move NetAgent UPS icon to its suitable location.



Tools(P)

Highlight NetAgent UPS device and configure.

SettingsGeneral

This to configure UPS information, record UPS event, enable trap alarm..etc

Email

- Send email notification when event occurs
- Sender Display name: Please enter sender display name
- Sender email address: Please enter sender email address
- SMTP server address: Enter SMTP address, IP address or domain name.
- Server requires authentication: Click Setting, then enter your Account Name and Account Password.
- Notified Email Address: Click add and enter new email address.

The screenshot shows a Windows-style dialog box titled "Settings(192.168.0.172)". It has five tabs: "General", "E-Mail", "Trap List", "SMS Notification", and "UPS Loading". The "General" tab is selected. The dialog contains the following fields and options:

- UPS Name: Text box containing "UPS Agent"
- Location: Text box containing "My Office"
- Manager: Text box containing "Administrator"
- Community: Text box containing "public"
- Polling Interval: Spin box set to "10" with the label "Sec (default 10 sec)"
- ☒ Record Data every: Spin box set to "5" with the label "Min (default 5 min)"
- ☒ Record UPS Event
- ☐ Enable Warning Message
- ☐ Enable Broadcasting Warning Message (only for NT/2000/XP)
- ☐ This UPS is a 3-Phase UPS

At the bottom right are "OK" and "Cancel" buttons.

SMS Notification

Send SMS when event occurs

Event	phone Number
AC Failure:	0912345678
UPS Battery Low:	0912345678
AC Power Restored:	0912345678
Recovered from Low Battery:	0912345678
Impending Scheduled Shutdown:	0912345678
UPS Failure:	0912345678
Lost communication with UPS:	0912345678
Restore communication with UPS:	0912345678
Lost communication with Network:	0912345678
Restore communication from Network:	0912345678

Trap List

Double click on the trap that listed and configure

TRAP I...	Receiver IP	Community	Severity	Enable
1	0.0.0.0	public	Information	No
2	0.0.0.0	public	Information	No
3	0.0.0.0	public	Information	No
4	0.0.0.0	public	Information	No
5	0.0.0.0	public	Information	No
6	0.0.0.0	public	Information	No
7	0.0.0.0	public	Information	No
8	0.0.0.0	public	Information	No

Maximum 8 Trap Receiver in the list. Double-click the item for modification.

Trap Receiver

Index: 1

Receiver IP: 0.0.0.0

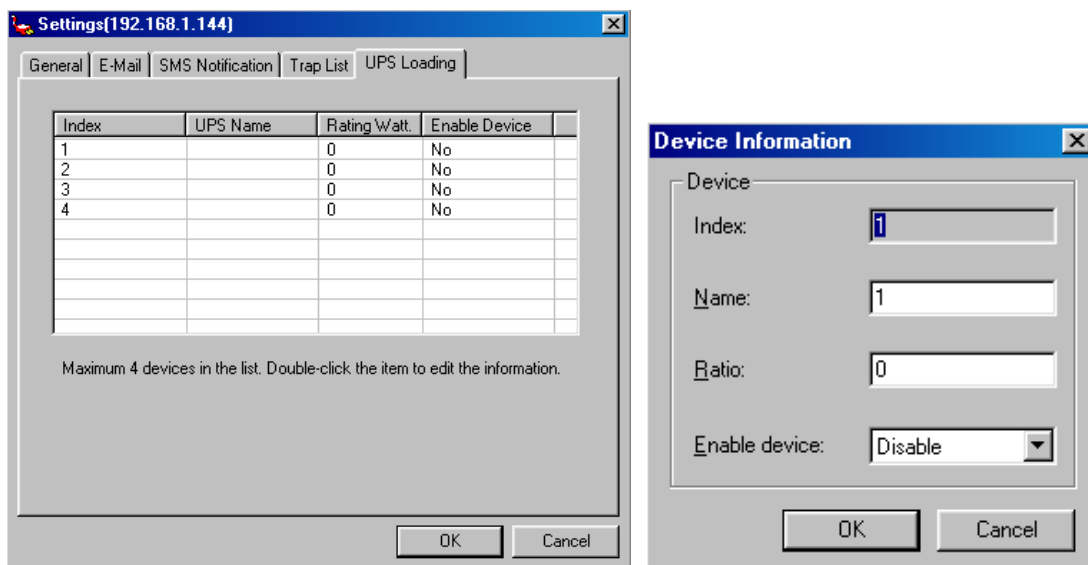
Community: public

Severity: Information

Enable Trap: Disable

UPS Loading

To configure all the other devices and its load that connects with NetAgent UPS. Double click on the device listed and configure

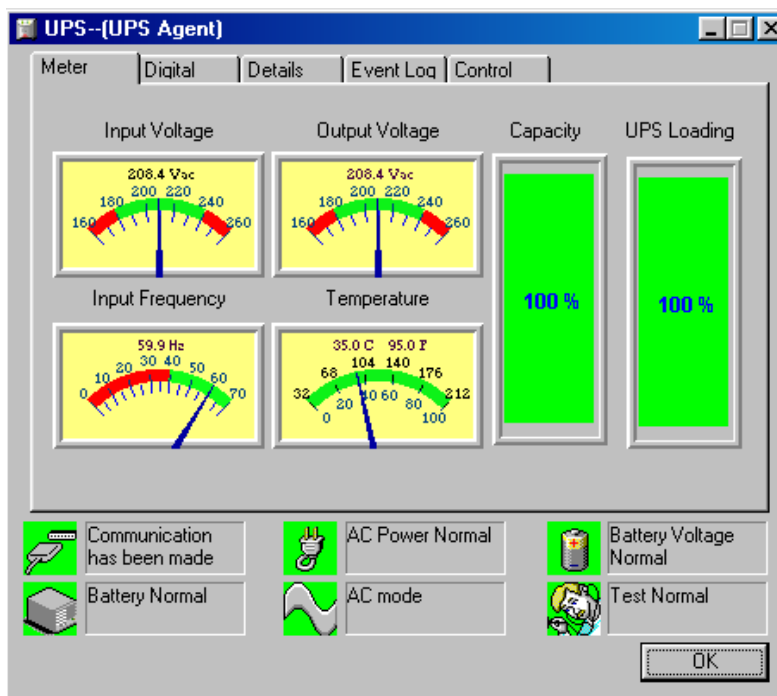


UPS Monitor

Highlight NetAgent UPS device and configure. Or right click on the highlighted device and click on monitor device

Meter

Display NetAgent UPS information such as input voltage, output voltage, temperature, capacity..etc in diagram.



Digital

Display NetAgent UPS information such as input voltage, output voltage, temperature, capacity..etc in digital.

	Input Voltage	Output Voltage	Input Frequency
Value:	208.4 v	208.4 v	59.9 Hz
Min.:	208.4 v	208.4 v	59.9 Hz
Max.:	208.4 v	208.4 v	59.9 Hz

	Battery Capacity	UPS Loading	Temperature
Value:	100 %	100.0 %	35.0 C 95.0 F
Min.:	100 %	100.0 %	35.0 C 95.0 F
Max.:	100 %	100.0 %	35.0 C 95.0 F

Communication has been made
 AC Power Normal
 Battery Voltage Normal

Battery Normal
 AC mode
 Test Normal

OK

Details

Display NetAgent UPS's IP address, location, user, manufacturer and all other detailed information

UPS Name: UPS Agent

IP Address: 192.168.1.144

Location: My Office

Manager: Administrator

Manufacturer:

Model: Intelligent M1000K (Smart UPS)

Version: V001203.12

Rating Values

Voltage: 01502 V Battery: 00123 V

Current: 00052 A Frequency: 00552 Hz

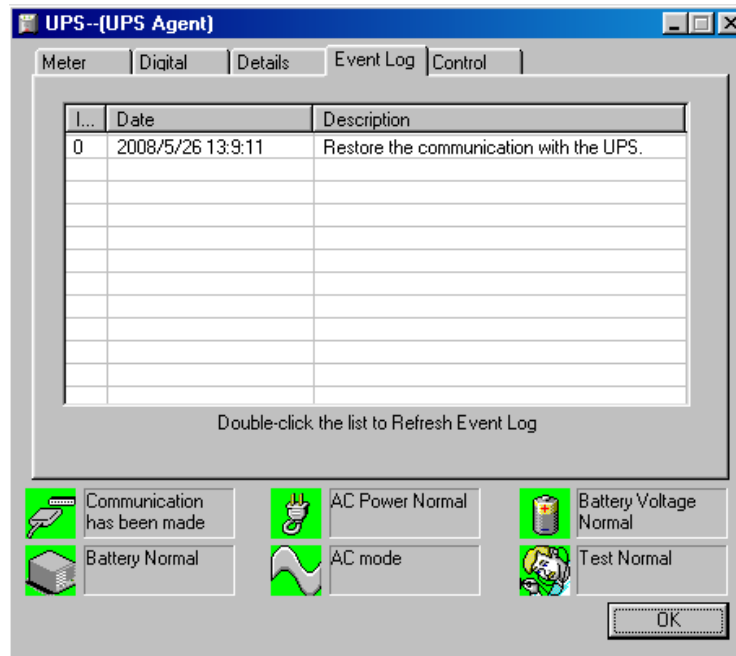
Communication has been made
 AC Power Normal
 Battery Voltage Normal

Battery Normal
 AC mode
 Test Normal

OK

Event Log

This display event happened with date/time and its description



Control

- Turn Off UPS: To shutdown UPS
- Reboot UPS: UPS shuts down in 12 seconds, and reboot in 1 minute.
- LED: Enable LED flashes. (UPS must supports it)
- Cancel Shutdown: To cancel UPS shutdown. (UPS must supports it)
- Simulate AC Fail: Simulate AC failed to UPS
- UPS Sleep: UPS enter sleep mode Once choose the function that to perform and click on "Execute" Note: UPS must supports those function to perform it

Test Control

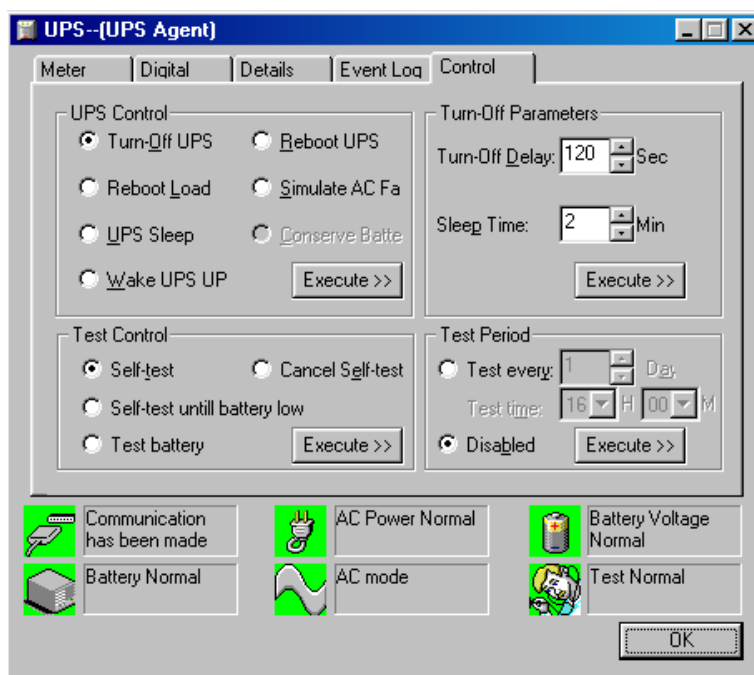
- UPS Self Test: Execute UPS Self Test
- UPS Calibration Test: Execute UPS Calibration Test

Turn-Off Parameters

- Turn-Off Delay: To set the buffering time for UPS before shutdown
- Sleep Time: To set UPS sleep time.

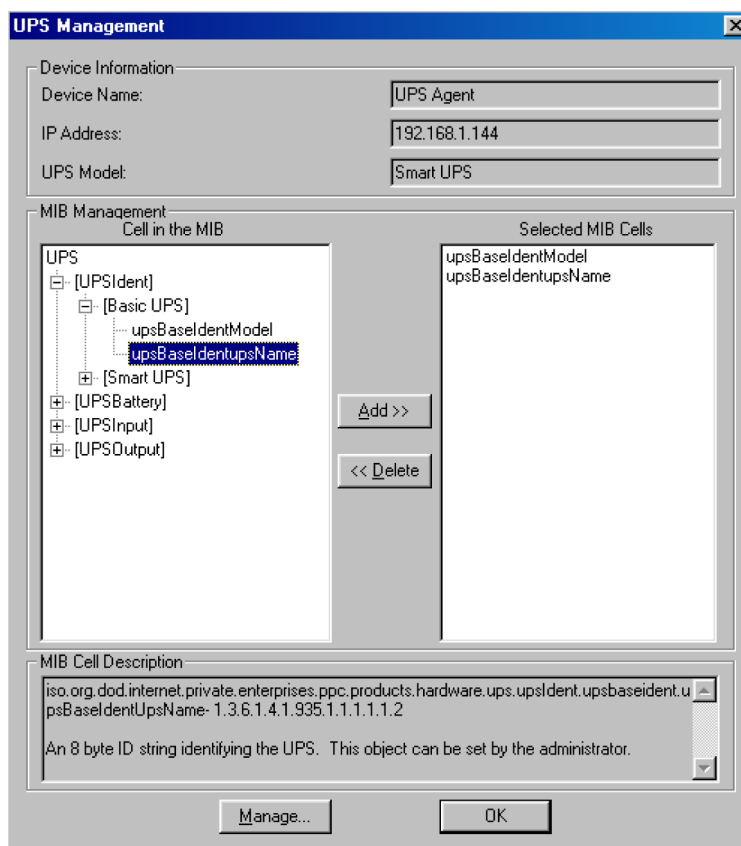
Test Period

- Unknown: This defined by UPS configuration.
- Two weeks: Perform UPS test every two weeks
- Weekly: Perform UPS test every week
- Disable: Do not perform UPS test



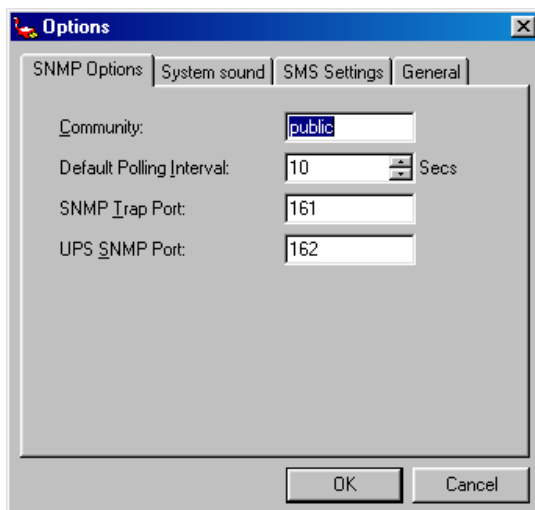
UPS Management

To configure SNMP of its NetAgent UPS



SNMP Option

To set NetAgent UPS's parameter



The 'Options' dialog box has four tabs: 'SNMP Options', 'System sound', 'SMS Settings', and 'General'. The 'SNMP Options' tab is active. It contains the following fields:

- Community:
- Default Polling Interval: Secs
- SNMP Trap Port:
- UPS SNMP Port:

At the bottom are 'OK' and 'Cancel' buttons.

User(U)

Total of 8 users account can be created to manage and control its NetAgent UPS

Change Password

To change existing user's password to login



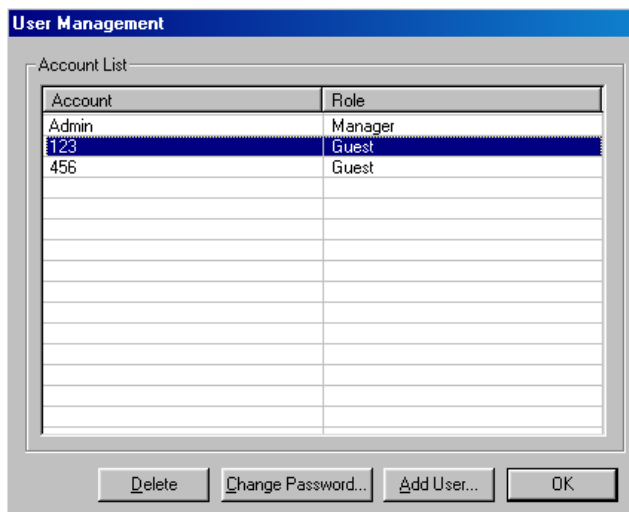
The 'Change Password' dialog box contains the following fields:

- Old password:
- New password:
- Confirm new password:

At the bottom are 'OK' and 'Cancel' buttons.

User Management

This only for Admin user to add, edit or remove other user's info



The 'User Management' dialog box features a table titled 'Account List' with two columns: 'Account' and 'Role'.

Account	Role
Admin	Manager
123	Guest
456	Guest

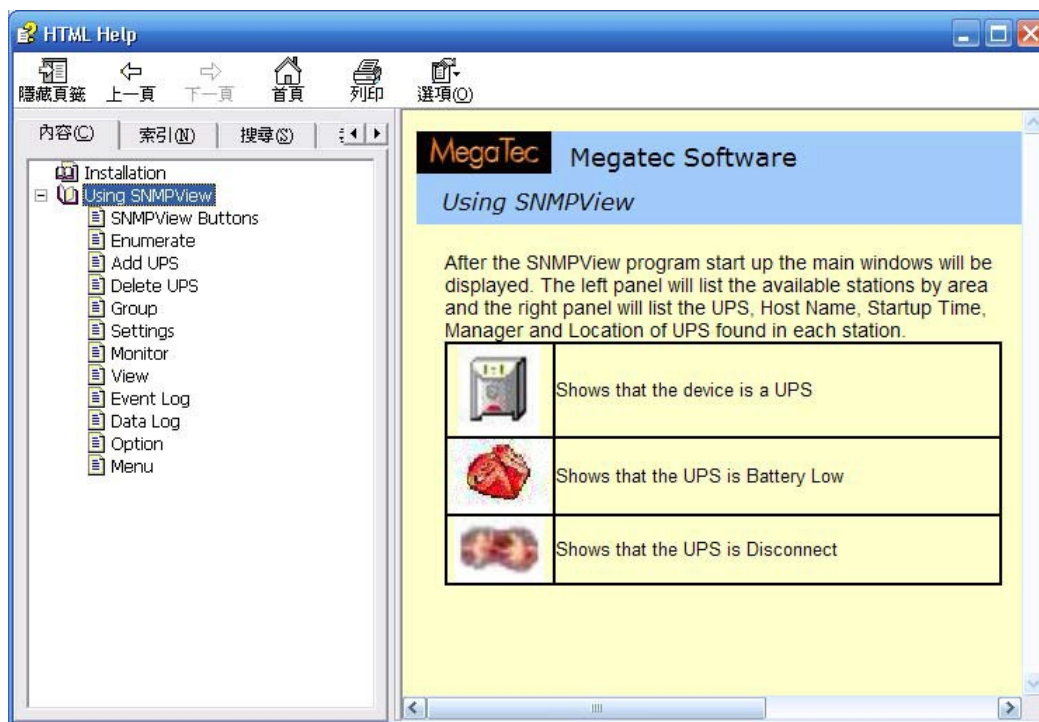
At the bottom are buttons for 'Delete', 'Change Password...', 'Add User...', and 'OK'.

Help(H)

Display the current SNMPView version, and operation information

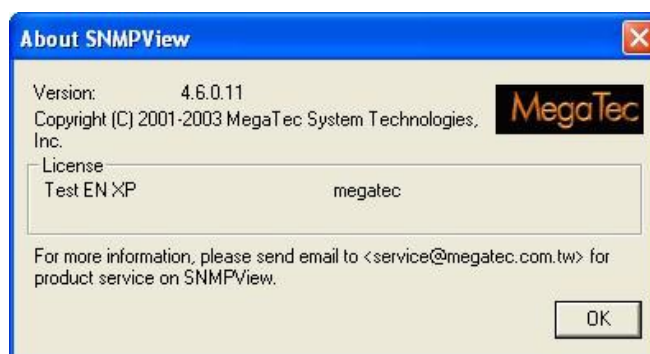
HTML Help

This to check the operation of SNMPView



About

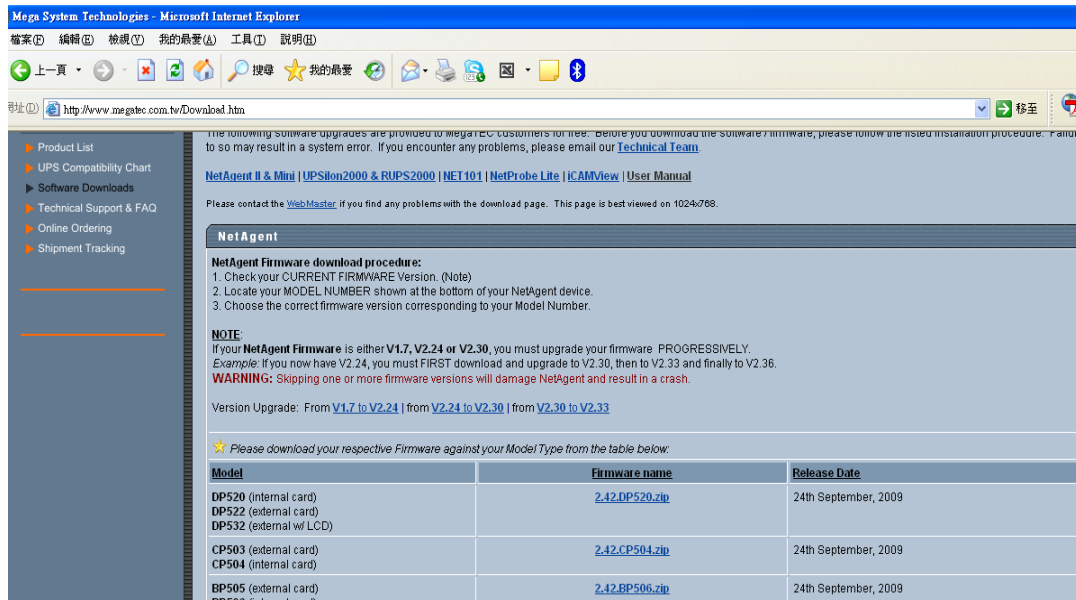
Display the current SNMPView version, Copyright information and product service contact.



Appendix A: Update the Firmware of NetAgent UPS

NetAgent provides the following convenient methods for user to update the latest firmware of the NetAgent

1. Click firmware upgrade under About of NetAgent webpage and it would link to Megatec's server to download the latest firmware. Then use Download Firmware from Netility to upgrade it.

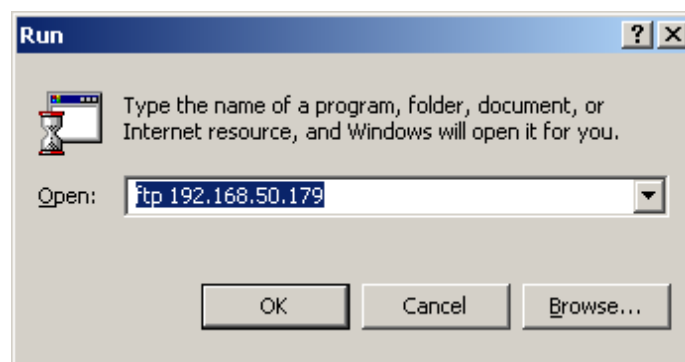


2. Use FTP to update (suitable for BK,CK,DK,BP,CP,DP using firmware version 2.35 and later)

The FTP is a easy and common way to upload the latest firmware into the NetAgent. Please follow the instruction below to update the firmware. If there is other FTP client application on your computer, that will also be fine to use it for updating the firmware.

For example: if wish to update the latest firmware of the NetAgent UPS which IP address is 192.168.50.179, then please operate with the steps below:

- Enter Windows, then type ftp 192.168.50.179 under “Run” of the “Start Menu”



- After executed, the systems will requests for the user name and password. Please enter “admin” under the user name and enter the password that was been set at Netility under password. If did not set before, then please enter the default value as user name: “admin” and nothing under password. (press “Enter”).
- Once the account and password been checked, the server will response with 230 OK to indicate Login

succeeded.

- If entered wrong account and password, the server will response with 530 Not Logged in to indicate Login failed.

- Operation commands as followings:

This command is to request server to list up all the file and sub file under current Menu.

User may finds out the firmware version of the NetAgent UPS of its IP.

-put<client's file route>: This command is to ask the client to copy its specific file route to the Server point. User may use this method to upload the latest firmware to the remote NetAgent

-quit: This command is to allow the user to logout with the current username account as well as close the connection of FTP.

For example: The picture below is to upload the latest NetAgent firmware file (c:\work\netagent\prjs\nag\2.32.DK520.bin) which is in this computer to the NetAgent UPS with IP address of 192.168.50.179

```

C:\WINDOWS\System32\Ftp.exe
Connected to 192.168.50.179.
220 Service ready for new user
User (192.168.50.179:(none)): admin
331 need password
Password:
230 OK
ftp> ls
200 Port command successful.
150 Opening ASCII mode data connection for file list.
2.32.DK520.bin
226 Transfer complete.
ftp: 16 bytes received in 0.00Seconds 16000.00Kbytes/sec.
ftp>
ftp> put c:\work\netagent\prjs\nag\2.32.DK520.bin
200 Port command successful.
150 Opening data connection for 2.32.DK520.bin
226 file received ok.
ftp: 1040384 bytes sent in 3.28Seconds 317.00Kbytes/sec.
ftp> quit
same version new type OK

```

3. Use IE browser to update (suitable for BK,CK,DK,BP,CP,DP version)

This method is to enter the account, password and IP address of the NetAgent UPS which the user wish to update under the website column. Once entered, user may see the current firmware version, and then please copy the latest firmware to here to complete the updating process.

Two method of entering:

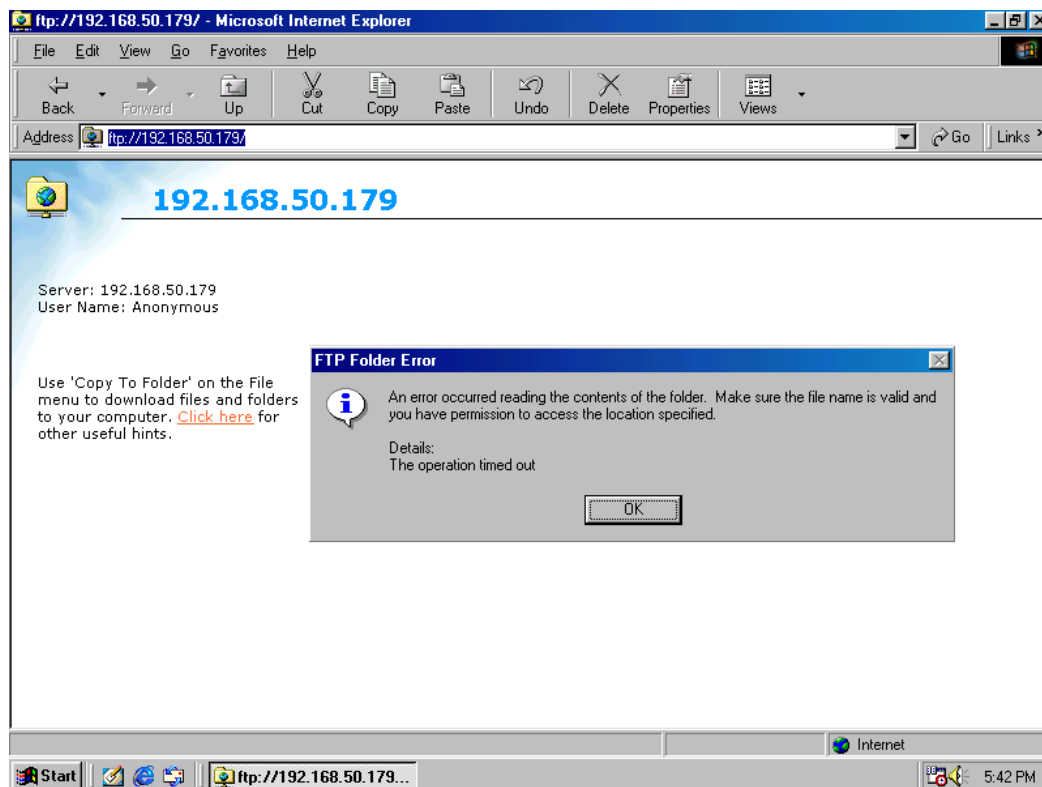
- **ftp://admin:password@192.168.50.179**

Again, the password here is the one been set at Netility, if did not set anything before, then enter NetAgent's default value as:

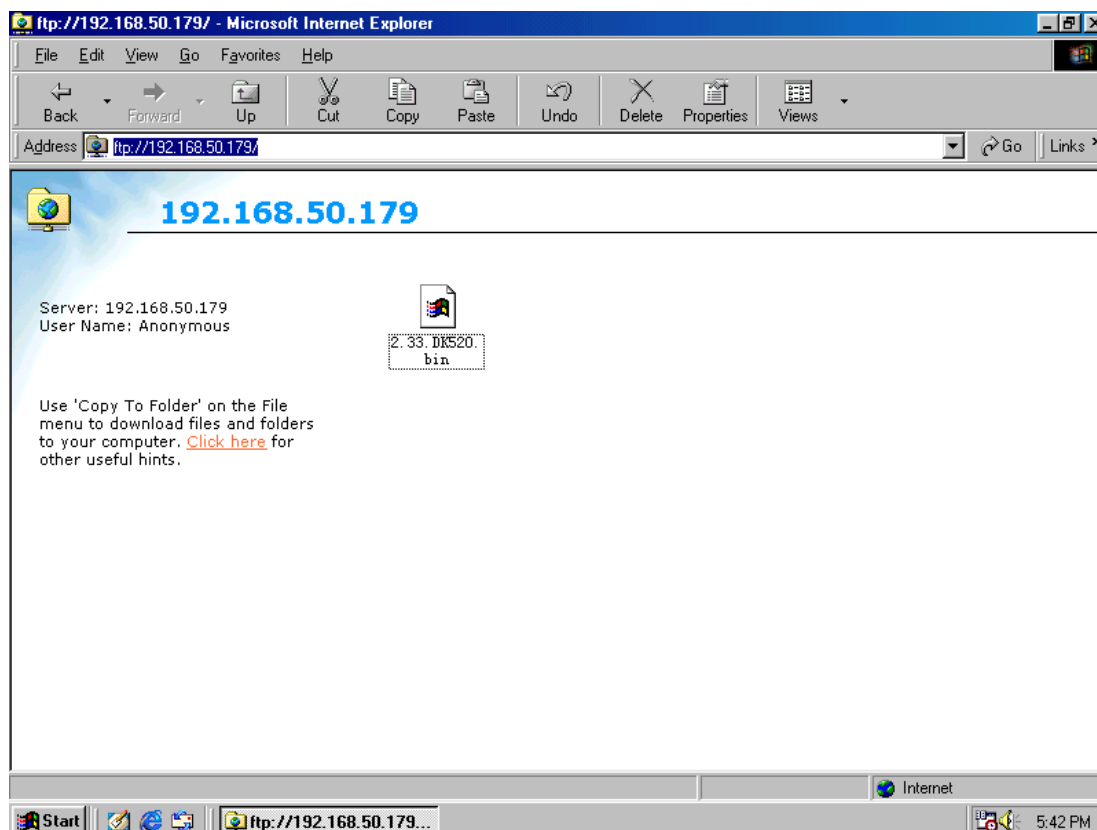
Account: admin

Neglect password (ftp://admin:@192.168.50.179)

- **ftp://192.168.50.179/** , when using this method to enter, the follow error message will be show. At this moment, select "Enter Identity" at the top left corner of file menu. Then enter admin as account name and password to re-enter again.



Once the connection been established, the following window will be display. Then the user may transfer the latest firmware to here for the replacement in order to complete the updating steps.

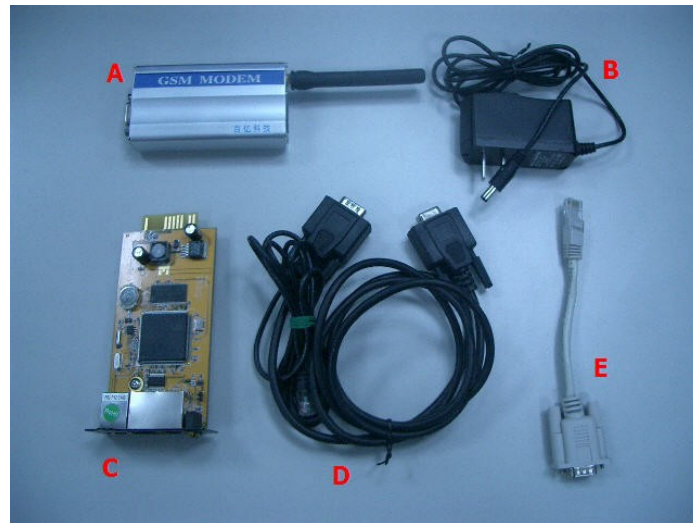


Appendix B: 3 Ports NetAgent II with SMS Modem

BP506 & SMS MODEM Hardware Installation

- A. GSM MODEM
- B. GSM MODEM Adaptor
- C. NetAgent BP506
- D. GSM MODEM Cable
- E. RS232 to RJ45 Cable

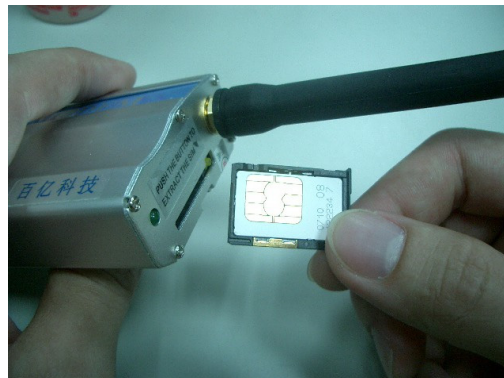
1.



2. How hardware should be connected



3. Before use GSM MODEM, insert SIM



4. Once card inserted, Modem would detect if such SIM card has password and the signal with its ISP. If Led flashes every second continuously, there is no signal been received. OR, SIM card has password, invalid password. If such conditions happens, please unplug&plug the power on Modem and it shall ready SIM again. If Led doesn't flash continuously (once every 8 seconds), then Modem is working properly



BP506 Modem Configuration

1. BP506 Modem
2. Modem communication Type→Select SMS
3. SMS Communication→Select GPRS
4. Enter SIM Card PIN(leave blank if none)
5. Click on Apply

NetAgent Modem

Information

- System Status
- Basic Information
- Current Status
- Remote Control
- Meter/Chart
- Modem Status
- NetFeeler Lite

Configuration

- UPS Configuration
- UPS On/Off Schedule
- Network
- SNMP
- Email
- SMS
- 1. Modem**
- WEB/Telnet
- System Time
- NetFeeler Lite
- Language

Log Information

- Event Log
- SMS Log
- Data Log
- Save Data Log

Modem Settings

Modem Communication Type* SMS 2.

SMS Settings

SMS Communication GPRS 3.

SIM Card PIN 4.

Confirm SIM Card PIN 5.

Apply Reset Help

Receiver cellular number and message content

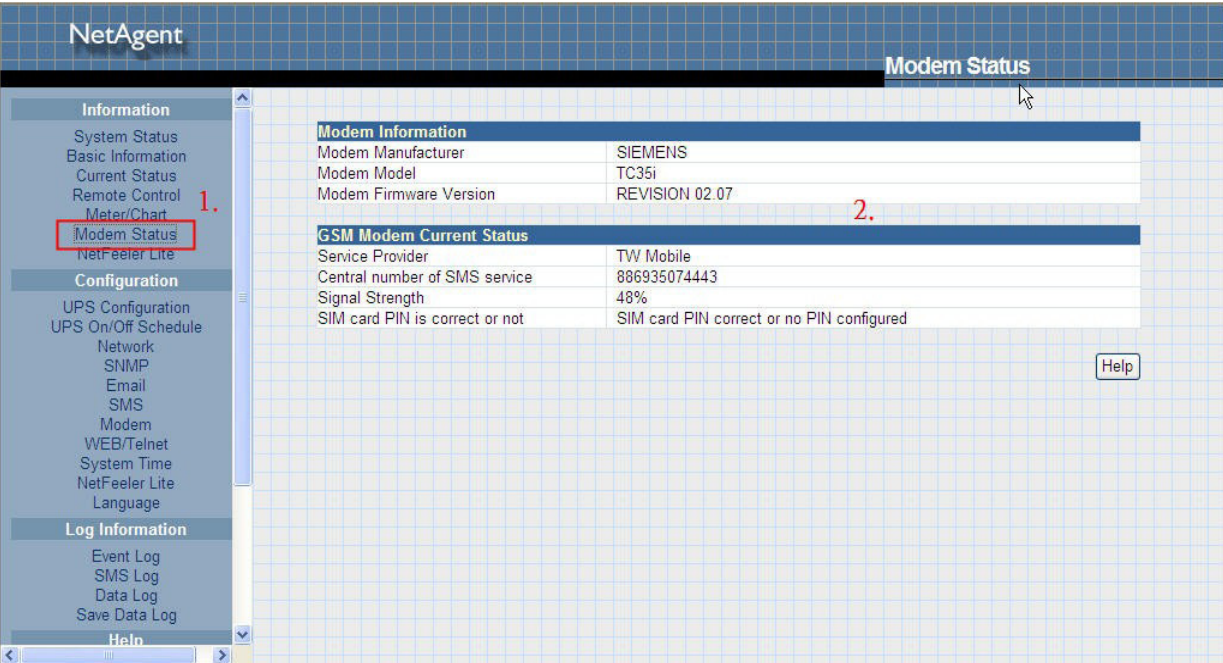
Cellular Phone number

SMS content (Max. length 70 characters)

Send Reset Help

*Select "PPP dial-in" in "Modem communication" will restart the system.

5. Under Modem status of BP506 webpage, it indicates the status of Modem



NetAgent **Modem Status**

Information

- System Status
- Basic Information
- Current Status
- Remote Control
- Meter/Chart
- Modem Status** 1.
- NetFeeler Lite

Configuration

- UPS Configuration
- UPS On/Off Schedule
- Network
- SNMP
- Email
- SMS
- Modem
- WEB/Telnet
- System Time
- NetFeeler Lite
- Language

Log Information

- Event Log
- SMS Log
- Data Log
- Save Data Log

Modem Information

Modem Manufacturer	SIEMENS
Modem Model	TC35i
Modem Firmware Version	REVISION 02.07

GSM Modem Current Status 2.

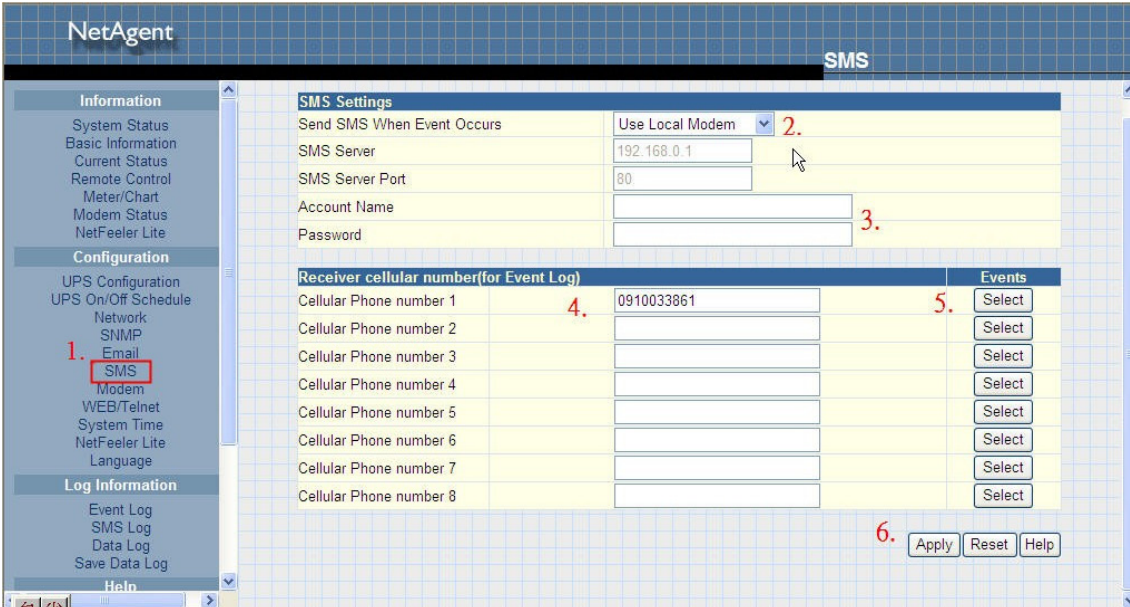
Service Provider	TW Mobile
Central number of SMS service	886935074443
Signal Strength	48%
SIM card PIN is correct or not	SIM card PIN correct or no PIN configured

[Help](#)

BP506 SMS Configuration

BP506→Configuration→

1. SMS
2. Select Local Modem
3. Enter BP506's username and password(leave none leave blank)
4. Enter Mobile number
5. Select events to send
6. Click on Apply



NetAgent **SMS**

SMS Settings

Send SMS When Event Occurs	Use Local Modem 2.
SMS Server	192.168.0.1
SMS Server Port	80
Account Name	
Password	

3.

Receiver cellular number(for Event Log)		Events
Cellular Phone number 1 4.	0910033861	Select 5.
Cellular Phone number 2		Select
Cellular Phone number 3		Select
Cellular Phone number 4		Select
Cellular Phone number 5		Select
Cellular Phone number 6		Select
Cellular Phone number 7		Select
Cellular Phone number 8		Select

6. [Apply](#) [Reset](#) [Help](#)

Appendix C: SMS Server with SMS Modem

GPRS MODEM Installation

1. Insert Sim card



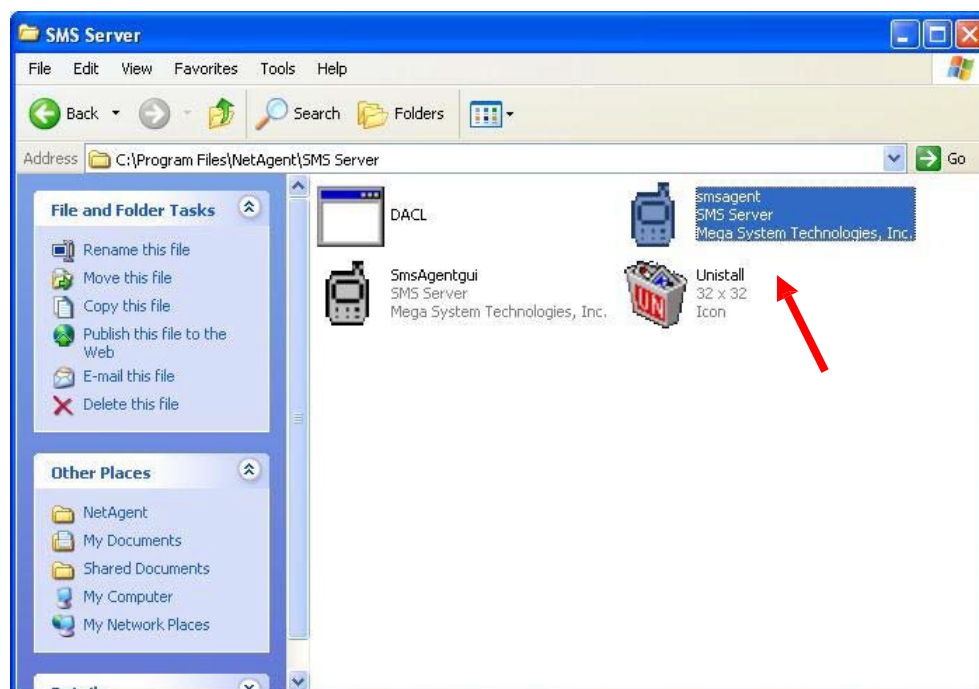
2. Connect DC adaptor to GPRS modem as well serial cable provided to PC com port



NOTE: Please make sure there is no conflict port with the GPRS modem

SMS SERVER Software Installation

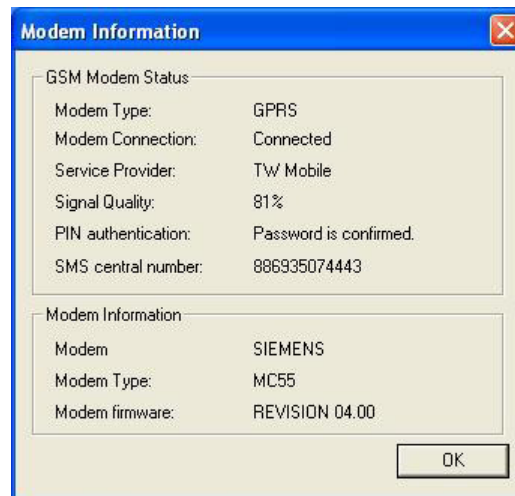
1. Click on exe for installation



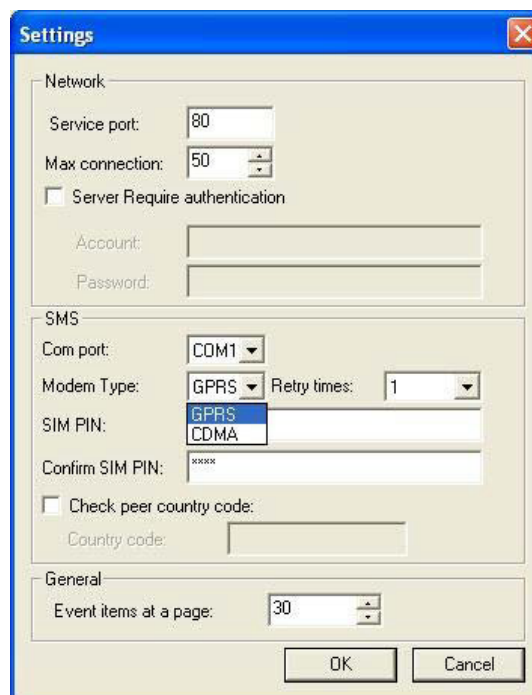
2. Once installed, the icon would appear on the tool bar



3. Right click on the SMS server icon and check modem status



4. SMS Server Software Configuration



NetAgent sends SMS via modem

1. Click on SMS in the NetAgent Webpage
2. Enter the SMS server's IP
Service Port: NetAgent & SMS Server port that use for local connection
Service account: Account authentication for sending SMS (Leave blank if no such setting)
Service password: Password authentication for sending SMS (Leave blank if no such setting)
To send SMS when event occurs: Yes or No
3. Enter mobile number to receive event by SMS
4. Select the event that needs to be send
5. Click Apply

UPS Agent(My Office) - Microsoft Internet Explorer

檔案(F) 編輯(E) 檢視(V) 我的最愛(A) 工具(T) 說明(H)

網址(1) http://192.168.0.185/ 移至

NetAgent SMS

Information

Configuration

UPS Configuration
UPS On/Off Schedule
Network
SNMP
Email
SMS 1
Modem
WEB/Telnet
System Time
NetFeeler Lite
Language

Log Information

Help

SMS Settings 2

Send SMS When Event Occurs: Disable

SMS Server: 192.168.0.1

SMS Server Port: 80

Account Name:

Password:

Sending test SMS:

Test SMS

Receiver cellular number(for Event Log)	Events
Cellular Phone number 1	Select 4
Cellular Phone number 2	Select
Cellular Phone number 3	Select
Cellular Phone number 4	Select
Cellular Phone number 5	Select
Cellular Phone number 6	Select
Cellular Phone number 7	Select
Cellular Phone number 8	Select

3

Apply Reset Help

完成 網際網路

